

CASE STUDY

# Improving security and meeting compliance requirements with Imprivata Privileged Access Management

 imprivata®

## ORGANIZATION SNAPSHOT

### LOCATION

United States

### SIZE

\$50M – \$250M

### INDUSTRY

Healthcare

### CHALLENGE

- Increased security risk from lack of auditing of shared passwords
- Non-compliance with best security practices

### SOLUTION

- Imprivata Privileged Access Management

### RESULTS

- Increase security through granular access controls
- Improve auditing of shared passwords
- Satisfy regulatory compliance requirements

**“ This product is powerful and has everything we needed in a privileged access management solution. It is easy to use and certainly full-featured. Setup is easy as well for the basics of the system. ”**

Healthcare delivery organizations (HDOs) face increasing cybersecurity threats and compliance challenges. Imprivata Privileged Access Management is a comprehensive, easy-to-use solution that improves security and helps companies meet audit requirements by protecting privileged accounts from unauthorized access.

Gartner Peer Insights

## Challenges

A regional healthcare organization outgrew its basic password manager software and did not have visibility into how privileged credentials were being accessed and by whom. To satisfy audit and regulatory compliance, the IT organization needed an enterprise privileged access management (PAM) solution to secure all types of privileged credentials and show auditable proof that sensitive healthcare data and systems are secure.

## Solution

After evaluating multiple PAM vendors, the organization selected Imprivata Privileged Access Management for its rich functionality, ease of use, and affordability. The system includes out-of-the-box support for many security and healthcare regulations, ensuring that the organization can meet audit requirements.

“We opted to go for a full PAM solution instead of half-stepping to an audited vault,” commented an IT Systems Engineer for the organization. “[Imprivata Privileged Access Management] is powerful and has everything we need in a PAM solution.”

Working with the Imprivata services team, the organization implemented the PAM solution in under three months. The organization can secure and automate privileged password discovery, management, and rotation with Imprivata Privileged Access Management. More importantly, the organization can provide access to managed systems without disclosing credentials to end users.

The organization now has one system to centrally collect, store, and index account access, keystroke logs, session recordings, and other privileged events. With Imprivata Privileged Access Management, the organization can easily create and share audit reports of all privileged account use that puts auditors and regulators at ease.

“I like the auditing available for access to secrets, this goes hand in hand with the granularity for control of access to specific aspects of the secrets,” continued the IT Systems Engineer.

The Imprivata solution has advanced proxy support for SSH, RDP, web proxies, Oracle SQL, and integrations with several other platforms. This allows Imprivata to create secure remote access sessions without the need to download agents or secondary software. Administrators have secure and efficient access to the systems they need to do their jobs while satisfying audit and senior management requirements for just-in-time secure access and controls.

According to the IT Systems Engineer, using strong integrations, the Imprivata users never need to view the secret in question, making the leaking of passwords a concern of the past.

## Results

Moving from a non-auditing password management software to Imprivata Privileged Access Management, the healthcare organization now has a comprehensive, easy-to-use PAM solution. The organization has improved its security posture, reduced its risk of data breaches, and demonstrated regulatory compliance.

\*Case study details taken from [Gartner Peer Insights](#)



Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700  
or visit us online at [www.imprivata.com](http://www.imprivata.com)

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