imprivata®

PRIVILEGED THIRD-PARTY REMOTE ACCESS

SecureLink for manufacturing

With SecureLink, manufacturing organizations can provide their vendors with secure remote access to equipment at plant locations across the globe. This minimizes the downtime of any critical production machines, while gaining visibility into and control over vendor remote access sessions.

Control vendor access to guard against attacks on your network

Limit each vendor's exposure to your network and to your industrial control and supervisory control and data acquisition (SCADA) systems.

Gain complete visibility with a centralized vendor management platform

Know which individual reps are accessing your network and equipment, when they are doing it, and exactly what activities they are doing.

Minimize downtime with direct, immediate access

In the event of equipment issues or failures, provide immediate and direct access to the vendor so that they can resolve the issue, while maintaining security and visibility.

SecureLink ROI

For an average SecureLink manufacturing customer, we've seen:

A 90% reduction in time spent supporting and troubleshooting vendor access.

A **50% reduction in downtime** of vendor applications.

An **80% reduction** in time spent managing and tracking vendor access.

An **implementation** time of under 60 days.

Key product features to help maintain security, minimize downtime, and meet compliance standards:

Full audit of all activity, including HD video recordings

- Audit all vendor activity, including RDP, SSH, Telnet, and any other TCP- or UDP-based protocols.
- Review HD video recordings and/or keystroke logs, services accessed, files transferred, commands performed, and time stamps.

Granular control of access and needed levels of approvals

- Limit access to specific machines, IP addresses, or sets of IP addresses.
- Control when vendors can access via a schedule, with approval workflow, or allow immediate access anytime.

Collaborative sessions with Quick Connect

- Easily facilitate ad-hoc collaborative sessions with your vendors.

Creation of individual user accounts

- Remove vendors from your Active Directory and eliminate usage of generic and shared accounts.
- Easily streamline management of vendor accounts on an ongoing basis.

Multi-factor authentication

- Deploy multi-factor authentication for all of your vendors, ensuring current employment status at the vendor company.
- Use Google Authenticator, Authy, Microsoft Authenticator, or any other TOTP authenticator app.

Demonstrable compliance

- Meet internally-mandated security standards, as well as external compliance standards, such as SOX, PCI DSS, ISO 2700, and more.
- Demonstrate compliance in the event of an audit with workflow documentation and audit trails.

Use the SecureLink Credential Vault or integrate with your PAM solution

- Assign pass-through credentials to ensure that vendors never know network usernames and passwords, and won't be able to move laterally within your network.
- Use either SecureLink's built-in Credential Vault, or integrate with your existing PAM solution.

Decentralized approvals for plant floor or regional IT managers

- Allow plant floor managers or regional IT staff to approve vendor remote access, receive access notifications, and view their vendor's audit trail.
- Allow new vendor account creation requests to be submitted by the onsite supervisor or manager.

Self-registration for vendors

- Remove vendors from your corporate directory and manage accounts centrally with SecureLink.
- Delete rep account creation to vendors and simply approve or deny each request for a new account.

Manufacturing organizations trust SecureLink

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SecureLink's all-in-one offering for manufacturing

Full implementation

Tailored implementation services, including product configurations and workflow customizations, with a dedicated implementation project manager.

Training and support

In-person and online training courses within SecureLink University, as well as unlimited phone and email support.

Vendor onboarding

Help with onboarding new vendors at all plant locations, including any vendor support or training needed.

Managed appliance

SecureLink's managed appliance and regular upgrades work with your schedule.

About Imprivata

Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700 or visit us online at www.imprivata.com