

# Top reasons why patient identification matters

## for Health Information Management

“The [Imprivata PatientSecure] scanners, combined with all-digital medical records, have not only diminished the risk of mixing up patient charts, but they have also reduced the time it takes for patients to check in, the number of duplicate medical records created, and fraud involving insurance and charity care. The impact has been lower fraud and abuse. Our duplicate records have plummeted to near zero.”

- Tim Tindle,  
EVP and CIO of Harris  
Health System

Accurate patient matching is essential to quality care, but a recent survey from The American Health Information Management Society (AHIMA) shows that duplicate medical records still pose a major challenge for healthcare providers.

As your organization's lead for health information management, the staff looks to you to ensure data integrity and an optimized health system. In short, to resolve any risk factors.

The time has come to introduce a new generation of patient identification processing ... biometric technology.

### Your solution – biometric identification

Biometric identification is a far more accurate patient identification approach than traditional methods. Biometrics do not change over the course of a patient's lifetime and cannot be duplicated or forged.

Imprivata PatientSecure is such a biometric solution. It's a positive patient identification platform that creates a 1:1 match between individual patients and their unique medical records. It can be especially vital in critical care situations where a patient might be unresponsive. Imprivata PatientSecure integrates directly with a healthcare facility's EHR, ADT, EMPI, and other HIS systems.



1. Biometric enrollment creates a 1:1 link to MRNs from multiple clinical systems



2. Securely and accurately identifies patients at any point of care directly from the registration screen



3. Retrieves the correct record from appropriate clinical systems

Biometrics contributes unique benefits to each organization in the healthcare continuum. You can get specific information for your leaders in:

- Clinical Informatics
- Clinical Management
- Health Information Management
- Information Technology
- Patient Access
- Patient Experience
- Quality
- Revenue Cycle

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## Proven benefits

Biometrics can help your organization:

- Amplify data integrity by identifying and correcting duplicate medical records and other data integrity issues within your information systems
- Improve financial outcomes and revenue capture by ensuring positive patient identification on the front end and reducing denied claims and bad debt resulting from patient misidentification
- Reduce medical errors and improve patient safety by accurately and securely identifying patients at any point of care, ensuring the right care is provided to the correct patient

## Next steps

Seeing is believing. Let Imprivata demonstrate the proven benefits of biometrics. Be one more confident HIM leader that adds to the 10M+ patients that have been enrolled with Imprivata PatientSecure.

Request a demo today and we'll schedule at your earliest convenience.

**Call:** 781-674-2700, Select option 1

**Click:** <https://security.imprivata.com/request-demo.html>

**Email:** [salesinfo@imprivata.com](mailto:salesinfo@imprivata.com)

Visit [www.imprivata.com/patientsecure](http://www.imprivata.com/patientsecure) to learn more about why patient identification matters.

