

Imprivata Cortext & Imprivata OneSign integration

Benefits

- 88% faster clinical response time
- Simpler administration and user management for IT administrators

Imprivata Cortext® is the secure communications platform for healthcare that improves care coordination by improving inefficient workflows inside and outside the hospital. Imprivata Cortext enables healthcare organizations to improve provider productivity and satisfaction by augmenting existing technology, improving care coordination, and securing patient health information.

Imprivata Cortext streamlines desktop communication with a native desktop application for clinical users. By leveraging Imprivata OneSign®, organizations can instantly enable organization-wide communication for all staff including doctors, nurses, pharmacists, technicians, therapists, case managers, administrative staff, and more. Organizations with Imprivata OneSign and Imprivata Cortext are enabled with:

- No Click Access® to desktop communication
- Auto-enrollment of Imprivata OneSign users into Imprivata Cortext
- Scan to sign in mobile authentication
- Synchronized alerts for unread messages

No Click Access to desktop communication

Imprivata Cortext integrates with Imprivata OneSign to enable instant communication across every desktop. As users roam from workstation to workstation, authenticating with their badge or fingerprint using Imprivata OneSign, Imprivata Cortext is auto-launched and logged in, enabling them to send and receive messages instantly. For users that leverage both the Imprivata Cortext desktop and mobile application, messages and alerts will appear and synchronize on all their devices at once. For IT, there are no profiles to manage. For clinicians, no clicks, usernames, or passwords are required. For shared workstations, Imprivata Cortext can be customized for fast user switching to seamlessly and quickly switch users.

Auto-enrollment and sign in of Imprivata OneSign users into Imprivata Cortext

The first step to enabling secure provider communication is providing access and authentication into the system. However, in order to protect patient information access, clinicians often struggle with complex authorization, authentication, and enrollment processes to access messaging applications, while require multiple steps, emails, and usernames or passwords.



Imprivata Cortext enables organizations to automatically provision Imprivata OneSign users into Imprivata Cortext. Administrators can enable Imprivata Cortext users directly from within the Imprivata OneSign Administration Center. When providers access a workstation with their badge or fingerprint, they are instantly enrolled and presented with the Imprivata Cortext desktop application. This enables organizations to have fast, instant adoption of secure communication.

About Imprivata

Imprivata, the healthcare IT security company, enables healthcare securely by establishing trust between people, technology, and information to address critical compliance and security challenges while improving productivity and the patient experience.

For further information please contact us at

1 781 674 2700

or visit us online at www.imprivata.com

Offices in

Lexington, MA USA

Uxbridge, UK

Melbourne, Australia

Nuremberg, Germany

The Hague, Netherlands

Scan to sign in mobile authentication

Typing usernames and passwords is difficult enough on workstations and desktops, let alone mobile devices. However, enabling mobile communication requires clinicians to authenticate and access the application securely. Imprivata Cortext enables providers to log in to mobile and shared devices without ever using a username or password. Providers need only to scan their mobile device to their Imprivata Cortext desktop application, and they are instantly logged in to their Imprivata Cortext mobile application. This can be valuable to providers when first using Imprivata Cortext on their mobile device, or when picking up a shared mobile device or tablet during a shift change.

Synchronized alerts for unread messages

Imprivata Cortext provides a rich alerting experience for users so they are instantly notified of new messages, regardless of whether they are using the desktop, mobile, or web application. Imprivata Cortext offers always-on connectivity, with real-time alerts, synchronized across devices to ensure that your conversations follow you wherever you go. The applications provide both visual and audible alerts which appear over any applications being used to notify the user of a new message. Message alerts also include the number of messages waiting to be read and the senders of the messages, so providers can prioritize responses. With customizable alert options for sound, frequency, tone, and more, users can ensure that alerts are appropriate, no matter what environment they are in, from the busiest emergency department to the quietest critical care unit.

Always-on connectivity

As a native desktop application, Imprivata Cortext is always on and available for providers, whereas browsers are often easily closed or timed out, requiring the user to re-authenticate multiple times per session. The Imprivata Cortext desktop application does not rely on a browser to run, making it browser-agnostic and easily supported. For improved connectivity, the Imprivata Cortext desktop application is ideal for areas where cellular coverage is limited, such as radiology or pharmacy departments. When users are in those areas, they are able to easily switch from their mobile device and communicate from the nearest desktop, carrying their conversation from one location to another.