

# Imprivata Secure Mobility

Improving security and accelerating adoption for shared mobile devices in healthcare

## Key benefits

- Automated provisioning shared mobile devices
- Cloud-managed device imaging
- Seamless shared-device check-out for clinicians
- Simplified SSO into mobile applications
- Asset management for corporate-owned devices

Healthcare organizations are implementing mobile solutions to improve care quality and clinical productivity, increase operational efficiency, alleviate burnout, and ultimately provide better patient outcomes and experiences. However, the introduction of new mobile technologies creates new challenges around security, inventory management, and clinical efficiency.

Ensuring the proper balance of security and efficiency, both from a technology and user management standpoint, is critical for the successful adoption of mobility initiatives in healthcare.

Imprivata helps customers manage this complexity by leveraging the trusted digital identity of shared mobile devices, in conjunction with the trusted digital identity of mobile users, to deliver a comprehensive, end-to-end mobile device lifecycle management solution that helps organizations optimize their mobile strategies. Imprivata delivers automated device provisioning, secure device checkout, and fast, secure access for users, helping customers unlock the full potential of shared mobile devices by ensuring a fast, efficient workflow while improving security and auditability.

With Imprivata, organizations can achieve better adoption of their shared devices and higher device reliability, with less IT oversight and a significant reduction in lost or stolen iPads and iPhones. This translates to immediate ROI and a win-win for staff responsible for administration.

## Device lifecycle management

### Zero-effort, automated device provisioning

With Imprivata, organizations can reduce the complexity of mobile initiatives and save time implementing new technology by remotely managing, personalizing, and updating devices at scale. With repeatable, easy-to-manage workflows and attributes, IT staff can reduce deployment steps dramatically. Additionally, the touch-free management of iOS devices allows for device provisioning in bulk: skip the set-up screens, enroll in an MDM, update, and personalize multiple devices at once, out of the box.

Users experience streamlined access to secured devices with the simple tap of a proximity badge.

### **Reduce IT burden and device management work**

The Imprivata GroundControl Launchpad gives your IT staff remote, extended reach into every location, for device repairs, resets, and updates. The automation rules and workflows can be configured to trigger actions whenever devices are charging to avoid staff interruptions mid-shift.

With the Self Heal application, Imprivata enables the time-tested technique of “wipe and re-image” for your iPhones. Your staff can flag an iPhone as “unhealthy,” and the device is re-provisioned as new without the need for IT interventions.

### **Inventory management and loss prevention**

Comprehensive activity and audit logs provide visibility into user interactions with devices and applications. Understanding information, such as which users access devices last as well as the last known location of a device, not only expedites investigations into lost devices but also leads to increased user accountability.

With Imprivata you can track check-in and check-out: who, when, where, and which devices — all from your Device Dashboard. Export full inventory or deployment activity logs at any time or integrate with our APIs to keep an accurate history of device activity and real-time insights into your fleet.

### **User access management**

#### **Improved security for shared-use devices**

With Imprivata, organizations can lock-down devices between use, ensuring that only trusted identities have access to sensitive tools and information. Additionally, devices are wiped and re-imaged between each use to ensure devices are ready for the speed of 24x7 healthcare delivery.

#### **Effortless access to devices and applications**

Users experience streamlined access to secured devices with the simple tap of a proximity badge. Once assigned, devices are imaged specifically for each user via tight integration with an organization’s existing mobile device management solution. Additionally, by utilizing Imprivata single sign-on technology, users no longer have to manually authenticate into individual applications, saving time and reducing frustration.

#### **Better device experience for users**

With full visibility into information such as battery life, software status, and device health, organizations can assign users the ideal device every time. This means clinicians spend less time worrying about technology and more time focused on patients.

### **Enhance existing MDM solutions**

Imprivata has deep integrations with leading MDM providers to cooperate with and improve management and support of robust management workflows including:

- Apple Device Enrollment Program (DEP) and non-DEP enrollment
- Delete/retire
- Assign to user
- Set labels/tags/org groups
- Assign DEP profile
- DEP supervision identity

### **End-to-end mobile access management with Imprivata OneSign and Imprivata Identity Governance**

The Imprivata mobile solution integrates seamlessly with Imprivata OneSign® and Imprivata Identity Governance® to ensure a fast, familiar, and consistent authentication workflow experience across workstations, virtual desktops, and mobile devices. This integration also allows IT administrators to set user authentication and access policies for all systems and workflows from a single, centralized platform, which improves compliance reporting, reduces total cost of ownership, and minimizes the IT resources required to administer and manage authentication workflows.

Imprivata provides complete lifecycle management for shared mobile devices; from device provisioning to user access, mobility is simplified with Imprivata.

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### About Imprivata

Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

### For further information please contact us at

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