

# Imprivata OneSign

Enterprise single sign-on and virtual desktop access for fast, secure, No Click Access to patient information

## Benefits

- Provides fast, secure access to patient information for every major EHR
- Replaces passwords, improves security, and supports HIPAA compliance requirements
- Offers the industry's broadest native thin and zero client integration
- Saves providers 45 minutes per shift

## Streamline clinical workflows, simplify EHR access

Imprivata has a strong understanding of healthcare's unique IT requirements and offers a broad portfolio of advanced, healthcare-specific solutions that have been successfully deployed worldwide. Imprivata OneSign® provides secure and convenient access to Electronic Health Records (EHRs) and patient data, so providers can focus on patient care, not technology. With over 5 million providers using Imprivata OneSign as their preferred solution for single sign-on and virtual desktop access, Imprivata is the recognized healthcare IT security leader.

## Increase provider satisfaction, protect patient data

Imprivata OneSign enables healthcare organizations to leverage the full benefits of their EHR and virtualization technology investments, by building transparent, seamless, and convenient security into clinical workflows that streamline the clinicians' experience. By removing barriers that frustrate and distract care providers – like repetitive manual logins and complex passwords – Imprivata OneSign saves providers valuable time and increases provider satisfaction. In summary, Imprivata OneSign:

- Streamlines clinical workflows by delivering No Click Access® to clinical and administrative applications. With just a tap of a badge or swipe of a fingerprint, providers are instantly logged into their desktop and automatically signed into their applications without typing a single username or password.
- Protects patient data and helps healthcare organizations meet HIPAA compliance requirements by preventing credential sharing, securing Protected Health Information (PHI) on unattended workstations, and enabling easier and more thorough auditing and reporting of workstation and application access.

“Imprivata OneSign integrated with desktop virtualization has given clinicians secure and convenient access to patient data wherever and whenever they need it. This has resulted in improved physician satisfaction, increased clinical efficiency and ultimately helped to deliver improved patient care.”

- David Wendt, RPh, CIO,  
Franciscan Missionaries of  
Our Lady Health System

## Key features of Imprivata OneSign

### Single sign-on and password management

Studies show that, by eliminating the need to repeatedly type usernames and passwords, providers can save as much as 45 minutes every day<sup>1</sup>. Imprivata OneSign supports a broad range of authentication methods and devices, including fingerprint biometrics, that can instantly identify providers for desktop access without disrupting their workflows or thought processes.

While Imprivata OneSign largely eliminates the need for passwords, if clinicians forget their password, Imprivata OneSign Self-Service Password Management lets them quickly and easily reset it, reducing helpdesk calls and improving overall productivity.

### Secure, fast user switching for shared workstations

Shared workstations are common in healthcare settings, but user-specific logins can be time-consuming and frustrating for providers. In the past, organizations have attempted to use generic Windows logins, but these and other workarounds expose various security and manageability issues. Instead, Imprivata OneSign enables secure, fast user switching between concurrent Windows desktops or kiosk workstations, reducing login times, all while protecting patient data.

### No Click Access to virtual desktops

Imprivata Virtual Desktop Access simplifies and expedites desktop access and application single sign-on for virtualized environments. These time savings, combined with the roaming capabilities of virtual desktops, deliver convenient mobility for providers. Imprivata Virtual Desktop Access provides API level support for VMware, Citrix, and Microsoft RDS. Imprivata also partners with the leading thin and zero client hardware and device vendors, including Dell Wyse, HP, Samsung, Texas Instruments, and Teradici.

Embedding the Imprivata agent at the device level provides an unparalleled level of integration which gives clinicians seamless access to their desktops, clinical applications, and patient data, regardless of the technology environment.

### Integration and interoperability with EHR and clinical systems

Imprivata OneSign has been integrated and deployed with every leading EHR and with most of the more specialized solutions and clinical applications. Imprivata OneSign also provides tight integration with the Imprivata Connector for Epic to support Epic specific workflows.

1. “Best Practices: Single Sign-On Drives Productivity, Security, and Adoption When Used with EHR at The Johns Hopkins Hospital” -- IDC Health Insights: Healthcare Provider IT Strategies. BEST PRACTICES #HI238582, Judy Hanover, IDC

### **Ease of deployment, application profiling, and keeping up-to-date**

One of the key advantages of Imprivata OneSign is how relatively easy the solution is to deploy and keep current. It's easy to enable new applications for single sign-on and keep application profiles and Imprivata OneSign software up-to-date. The Imprivata Application Profile Generator (APG) has an intuitive Graphical User Interface (GUI) that enables administrators to use "drag and drop" functionality to easily profile applications. Imprivata also makes regular updates to Imprivata OneSign, adding new capabilities, and seamlessly accommodating new releases from EHR, virtualization, and desktop partners, as well as from other technology vendors.

### **Complete monitoring and simplified reporting**

Imprivata OneSign records all local and remote network authentication and application access events in a centralized database within a hardened virtual or physical appliance. The Imprivata Appliance provides out-of-the-box reports that give administrators full visibility into system and application access and enables rapid response to audit inquiries that would otherwise require IT professionals to perform manual, time-consuming examinations of multiple system or application logs.

### **Integrated platform-level solution**

Imprivata OneSign integrates with other Imprivata and partner solutions that enable healthcare providers to access, communicate, and transact patient information both securely and conveniently. Advanced integration provides secure communication and transaction authentication for clinical workflows and enables Imprivata OneSign users to securely access clinical systems on premise, in remote locations, and in virtual environments.

Other Imprivata solutions integrated with Imprivata OneSign include:

- **Imprivata Cortext®** – the secure communications platform for healthcare that facilitates care coordination by allowing physicians, nurses, and patients to connect, communicate, and collaborate securely from any workstation or mobile device. IT administrators can automatically set up Imprivata OneSign users with a secure, HIPAA compliant texting and communications capability.
- **Imprivata Confirm ID™** – the comprehensive identity and multifactor authentication platform for fast, secure authentication workflows across the healthcare enterprise. Imprivata Confirm ID leverages the same infrastructure as Imprivata OneSign, which reduces complexity and TCO, and the same Imprivata OneSign credentials<sup>2</sup> can be leveraged across each of these solutions.

**“Our providers, including nurses and staff, just embraced this technology. It’s just so easy to use. I would fear to have to take it away from them.”**

- Todd Smith, VP & CMIO,  
HealthEast Care System

2. US Federal Government's Drug Enforcement Agency (DEA) regulations require additional credentialing for EPCS (Electronic Prescriptions for Controlled Substances). Note, Imprivata Confirm ID for EPCS has been audited to ensure compliance with DEA regulations.



### About Imprivata

Imprivata, the healthcare IT security company, enables healthcare securely by establishing trust between people, technology, and information to address critical compliance and security challenges while improving productivity and the patient experience.

### For further information please contact us at

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