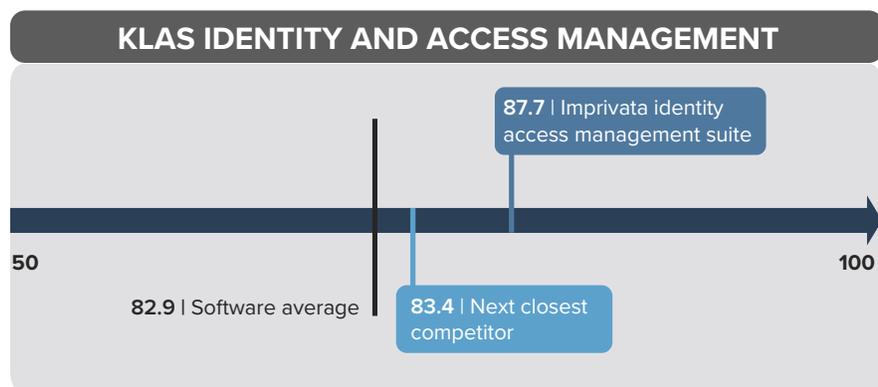


# 2022 Best in KLAS report: Imprivata ranked #1 in the identity and access management category

In the 2022 [Best in KLAS: Software & Services report](#), Imprivata is ranked #1 in the identity and access management (IAM) category, with high scores across all areas of evaluation for the Imprivata suite of single sign-on, multifactor authentication, and identity management solutions.



The Imprivata suite of identity and access management solutions manages and secures millions of trusted digital identities across healthcare’s hyper-complex environment. More than 3,000 healthcare organizations globally rely on Imprivata for:

- **Fast, secure, badge-tap access** to desktops, shared workstations, medical devices, and shared mobile devices
- **Single sign-on** to web, on-prem, and mobile applications
- **Privileged access management** to secure and protect privileged accounts
- **Multifactor authentication** to keep all enterprise and clinical authentication workflows (including EPCS) secure but seamless
- **Identity governance** to deliver enterprise identity management, including user provisioning and de-provisioning
- **Risk analytics** to gain visibility into risky behavior to protect patient privacy and help prevent drug diversion

“ With Imprivata IAM Suite, we can set it and forget it. I would rate the system very high. It does what it is supposed to do. Imprivata has a large presence in healthcare, and that is something that makes everybody comfortable. Imprivata delivers what they say they will deliver. ”

CISO

The Imprivata suite is the highest-ranking IAM solution across the six areas KLAS evaluates: Culture, Loyalty, Operations, Product, Relationship, and Value. Specifically, 100% of Imprivata customers that KLAS spoke with consider Imprivata part of their long-term plans, and 96% said they would buy the solution again.

“ The Imprivata system... allowed us to move to one platform. Having everything in one place was a no-brainer. ”

IT director

Imprivata is also the highest-ranked vendor in Identity Management, a sub-category of IAM, with an overall performance score of 90.

## Imprivata is the most often selected IAM vendor by healthcare provider organizations

Winning Best in KLAS for 2022 further solidifies Imprivata as healthcare’s IAM market leader. In its [Decisions Insight: Identity and Access Management 2020 report](#), KLAS finds that Imprivata is the most frequently selected IAM vendor by healthcare provider organizations.

As part of this research, KLAS validated more new contracts with Imprivata than any other IAM vendor, and among organizations making an IAM purchase, Imprivata was selected **twice as frequently** than any other vendor.

Among the reasons why Imprivata was selected, organizations cite the company’s expanded offering to include the full suite of IAM solutions. In fact, KLAS research finds that Imprivata is the **only** vendor that offers solutions across all capabilities defined in the KLAS Identity and Access Management Framework:

### Identity management



**Provisioning/deprovisioning**  
Creation of, changes to, and retirement of user accounts across different IT applications; sometimes called lifecycle management



**Identity governance (IDG)**  
Active management of user access rights/privileges across different IT applications

### Access management



**Single sign-on (SSO)**  
Enabling sign-on to multiple applications via one login; typically helps reduce the need for frequent password input



**Multifactor authentication (MFA)**  
Verification of user identity by requiring input for multiple credentials; typically a combination of something you know, something you have, and something you are



**Electronic prescribing of controlled substances (EPCS)**  
Validating approved identity, through MFA, for those issuing prescription drugs electronically

According to the KLAS report, additional reasons why provider organizations select Imprivata include:

- **Strong reputation and market share for healthcare single sign-on (SSO)** | Clients expanding with Imprivata do so largely based on existing relationships and previous success with Imprivata, which is the largest and best-known vendor for SSO in healthcare.
- **Customer partnership** | Those organizations considering Imprivata also highlight positive relationship/partnership qualities. Users expressed satisfaction with the ease-of-use of Imprivata's solutions.
- **Expanded offerings to include a full suite of IAM solutions** | As noted, Imprivata is the only vendor that offers solutions across the entire KLAS IAM Framework, with customers purchasing solutions for identity governance, electronic prescriptions for controlled substances (EPCS), user provisioning, password management, and multifactor authentication, as well as SSO. In addition, acquisitions of GroundControl and Caradigm (and more recently, FairWarning and Xton for privileged access management) have drawn interest from customers looking to add functionality.

**“ Imprivata IAM Suite always does exactly what it is supposed to do. I don't have to worry about Imprivata at all. I wish every vendor was as stable and good as Imprivata. We have no downtime with the system. There are no worries and no hassles with Imprivata. ”**

**Director**



Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700 or visit us online at [www.imprivata.com](http://www.imprivata.com)

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