

Imprivata Clinical Solution Assessment

Imprivata has successfully deployed identity and access management solutions to hundreds of hospitals across the globe. That experience has taught us that the greatest single influencing factor in the success or failure of an authentication initiative is engagement with clinicians and care providers.

Single sign-on (SSO) usually represents a major time saving – every single day – in a clinical professional's workflow and can be evidenced to demonstrate ease of use and reduction in log-on times. It frees up time for the provision of care, which is far more likely to be what clinicians “signed up for in the first place” versus learning new technology. Imprivata therefore has many dedicated evangelists.

And yet success is not simply assured. People do not like change forced upon them without due consideration for the nuanced and subtly different ways in which they work. Does your desktop look different to the person next to you? Of course, it does: it's the little things which make a difference.

Introducing the Imprivata Clinical Solution Assessment (CSA) Evaluation

The Imprivata CSA provides healthcare organizations with dedicated clinical professional services to drive the clinical value of a prospective investment in an Imprivata solution. This provides an opportunity for organizations to obtain clinical insights into the technology/solution capability and start localising value to their environment.

This provides an easy way to gain awareness of the impact of technology solutions, especially for technical audiences that may have limited contact with clinicians in their organization and are unclear of how clinical input informs design and value of Health IT.

The key objectives of the Imprivata CSA are to:

- Review the clinical value of identity and access management
- Understand clinical workflows in relation to the Imprivata solution
- Identify the problems in the clinical setting the organization is seeking to resolve
- Realise how solution functionality and configuration can engage with the identified problems
- Assess the adoption and/or the optimisation following the deployment of the solution

What's included?

The clinical evaluation provides clinical professional services to undertake discovery of digital systems utilised by frontline healthcare workers and localize the clinical value of a prospective investment in an Imprivata solution.

This includes:

- Session to review technology and the problems to be solved
- Desktop review
- Clinical setting walkaround (either in-person or virtually)
- Session aligning the problems with solution configuration
- Comprehensive written report on the findings and the proposed Imprivata recommendations

Imprivata Clinical Workflow Specialists are practicing clinicians with a wealth of experience in benefits realization. Their frontline experience ensures that analysis focuses on the end-user experience and how technology, when used effectively, can enhance patient care and improve quality for both patients and the caregivers.

The CSA provides an effective starting point in maximizing value from technology investments and driving adoption with clinical users. The CSA directly involves clinicians in understanding the problem and the existing and/or the proposed solution. Their involvement is key to success and Imprivata clinical workflow specialists ensure that they are central to the process.

Imprivata clinical evaluation ensures that clinical value is at the heart of your Imprivata investment, that the capabilities and impact of the Imprivata solution is fully understood, and that it is fully tailored to your own environment.

Clinical Solution Assessment: Remote, Onsite, hybrid approaches

Imprivata professional services recognises that adaptability and agile means of working is necessary in increasingly resource constrained time. The CSA can be undertaken via a blended approach of remote consultation and or onsite depending on the needs of healthcare organisations. Equally a Remote Clinical Solution Assessment can also be an entry point to a more comprehensive onsite Clinical Solution Assessment that can follow depending on the scope and outcomes to be achieved. This comprehensive onsite evaluation of Imprivata solutions entails clinical discovery across multiple healthcare settings, benchmarking of workflows, and project value. This can be used to inform effective clinical change leadership and management.



Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700
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