

# Imprivata FairWarning & SecureLink Privacy Monitor Advisory Services

Imprivata FairWarning & SecureLink Privacy Monitor solutions are designed to address healthcare's unique and evolving risk analytics and intelligence challenges. To ensure an organization's long-term success, the exclusive focus of the Imprivata FairWarning & SecureLink Privacy Monitor Advisory Services team is ensuring that customers maximize the return on their investments by optimizing their team's effective use, adoption, and overall experience. As your organization navigates the complexities of healthcare IT, it is important that IT and clinical teams alike be able to depend on a trusted technology partner to assist in producing positive business outcomes.

Imprivata FairWarning & SecureLink Privacy Monitor Advisory Services delivers ongoing guidance and expert consultation to ensure the most accurate and effective use of your Imprivata solutions, tools, data, and limited resource bandwidth. When your organization is empowered with Imprivata FairWarning & SecureLink Privacy Monitor Advisory Services, you unlock the value of increased utilization, satisfaction, and measurable results, now and into the future.

## Consultative approach

Our Imprivata team is accountable for understanding your business and identifying ways that Imprivata can meet your near-term and long-term objectives. Your organization can benefit from Imprivata FairWarning & SecureLink Privacy Monitor Advisory Services if you:

- Want to maximize value and effectiveness from your Imprivata solutions
- Face enterprise-level change at increasing frequency or across increasingly complex environments
- Desire an Imprivata partner to help drive positive long-term business outcomes

## Key benefits

- A personalized approach to drive long-term success with Imprivata FairWarning & SecureLink Privacy Monitor solutions
- Proactive partner to identify opportunities for maximizing value and mitigating potential risks to success
- Central point of contact that understands your specific business needs, will advocate on your behalf, and drive cross-functional collaboration

# Trusted healthcare IT expertise

Our Imprivata team brings deep technical and healthcare experience across a broad spectrum of customer organizations and architectural, environmental, and workflow variations. Let us put our knowledge and experience to work for you.

## Focus areas

### Application configuration

Set up and test new enforced policies or saved searches, assist with the creation of tailored reports, and employ efficiencies to increase accuracy and reduce false positives.

Provide application training for new end users or on new product features, educate end users on workflow optimization tactics, and provide guidance on alert views or tasks lists for individuals or groups.

Provide standard education and communication templates to end users for use in their ongoing internal staff training efforts.

Assist with the creation and scheduling of governance or analytic reports and configure dashboards to provide meaningful data to end users.

### Optimization of the platform

Advise customers of newly-released features, enhancements, and reports to ensure long-term, sustained improvements in functionality and ROI.

Tailor enforced policies or saved searches and configuration to align with business needs and objectives as they evolve over time due to changing operational priorities and industry best practices.

### Services advisor

Facilitate engagement with Imprivata product teams for controlled availability and beta programs, and to provide advanced insight into product roadmap and industry best practices.

Facilitate bi-monthly operational or project-level stakeholder meetings.

Facilitate semi-annual strategy meetings across operational and executive stakeholders to ensure measurable achievement of targeted business outcomes.



Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700 or visit us online at [www.imprivata.com](http://www.imprivata.com)

Copyright © 2022 Imprivata, Inc. All rights reserved. Imprivata and Confirm ID are registered trademarks of Imprivata, Inc. in the U.S. and other countries. All other trademarks are the property of their respective owners.