

Imprivata Managed Privacy Services

Ensuring patient privacy is more important than ever, and Imprivata FairWarning & SecureLink Privacy Monitor helps to tackle challenges related to protected health information (PHI), including policy compliance, security, and violations. But having a knowledgeable team of professionals to monitor for and investigate potential incidents is critical to the success of your overall privacy program.

Imprivata Managed Privacy Services extends the power and reach of your team to manage your platform and maintain readiness for required audits and forensic investigations. Our teams are experts in compliance, security, and the Imprivata FairWarning & SecureLink platforms who can help you safeguard patient data and build a true culture of compliance.

Proactive value

Our Imprivata team is accountable for maintaining strict ongoing monitoring of your platform, proactively investigating potential violations, and partnering with your privacy teams to deliver faster time to value. Your organization should consider Imprivata Managed Privacy Services if you:

- Face resource limitations, despite federal, state, and local mandates to maintain a patient privacy monitoring program in compliance with regulatory requirements
- Need expert guidance to integrate your monitoring solution and privacy program with complex internal application and end user workflows
- Require a trusted partner to scale and maintain your patient privacy monitoring program, who can deliver unparalleled scale, experience, and service levels

Trusted and tested expertise

Our Imprivata team has thousands of hours of expertise managing Imprivata solutions. Their deep healthcare experience includes partnerships that span the most complex mix of business processes, user workflows and technological integrations. Let us put our knowledge and experience to work for you.

Benefits of Imprivata Managed Privacy services

- Add scale and expertise to your privacy program and teams
- Increase your team's efficiency in data-driven identification and countering of policy violations
- Improve your case management processes with expert assistance in case tracking, escalation, and communication management
- Maintain data integrity standards with trained application experts

Focus area	Responsibility
Application privacy and security monitoring	Review and analyze daily alerts of EHR data relating to privacy and security monitoring.
Application performance, data integrity, and health check monitoring	<p>Ensure the daily loading of EHR data and supplemental advanced user and patient data files to ensure data integrity within the Imprivata FairWarning & SecureLink platforms.</p> <p>Monitor for optimal performance and efficient use of the Imprivata FairWarning & SecureLink platforms.</p>
High-profile monitoring and threat monitoring	Analyze daily alerts unique to high-profile or enhanced threats.
Forensic investigations	Perform analysis of potential privacy or security incidents that may have occurred within patient data source systems. Develop and deliver investigation reports detailing analyzed findings and conclusions relating to potential violations.
Compliance and governance reporting	<p>Develop and deliver governance and analytic reporting quantifying return on investment and effective use of Imprivata FairWarning & SecureLink platforms.</p> <p>Develop and deliver governance and analytic reporting identifying the need for educational or training actions to enhance privacy and compliance with privacy regulations and policies.</p>
Privacy or security incident documentation	<p>Maintain documentation of privacy or security incidents tracking potential incidents across the organization.</p> <p>Design and adhere to tailored investigation workflows to meet your organization's needs.</p>
Ad-hoc reporting and monitoring requests	Execute and analyze ad-hoc reporting and monitoring requests to meet internal monitoring and legal needs across your organization.
Weekly review and support meetings	<p>Conduct and maintain weekly review and support meetings tracking the status of your proactive monitoring program.</p> <p>Provide timely and responsive support on application and program priorities.</p>



Imprivata, the digital identity company for healthcare, provides identity, authentication, and access management solutions that are purpose-built to solve healthcare's unique workflow, security, and compliance challenges.

For more information, please contact us at 1 781 674 2700 or visit us online at www.imprivata.com

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