

DATASHEET

Accelerate time-to-value with an end-to-end clinical mobile platform and solution

Fast-track clinical mobile programs with an end-to-end platform and solution designed, deployed, and supported by industry leaders. Imprivata, Strategic Mobility Group (SMG3), and Zebra Technologies have teamed up to help healthcare organizations streamline clinical mobile initiatives and accelerate time-to-value.

The complete offering includes rugged mobile devices and real-time communications and collaboration applications from Zebra, comprehensive identity and access management solutions from Imprivata, and expert design, implementation, support framework, and program management services from SMG3.

Hit the ground running with a state-of-the-art program that optimizes clinical workflows, improves care delivery, and simplifies ongoing IT operations. Take full advantage of all the economic benefits of shared mobile devices without compromising security, data privacy, or user satisfaction.

Field-proven technologies help you unleash mobile productivity and optimize clinician experiences. And experienced professional services engineers help you overcome staffing constraints and knowledge gaps, and free up internal resources for strategic tasks. The all-encompassing solution helps you speed up mobile rollouts, mitigate risk, and make the most of your technology investments.

Overview

Optimize technology investments

- Remove technology adoption barriers
- Accelerate time-to-value
- Minimize mobile device loss

Improve efficiency and satisfaction

- Deliver a personalized clinician experience across shared devices
- Safeguard assets and data privacy
- Gain full visibility into dispersed device fleets

Gain expert advice and assistance

- Formulate a comprehensive mobile strategy tailored to your environment
- Streamline ongoing asset management and support

The challenge: Supporting mobile programs across dynamic care environments

Many healthcare organizations are looking to mobile technology to boost clinician efficiency, enhance communications and collaboration, and improve care quality. But defining, implementing, and administering a mobile program is no easy matter. Formulating a long-term strategy, identifying and deploying solutions, managing assets, and supporting users takes time, effort, and know-how. Few healthcare IT organizations have the resources and expertise to do it on their own. Integration challenges, usability issues, security and compliance concerns, and administrative burdens can stall mobile technology imperatives and delay investment returns.



Shared mobile devices are particularly challenging for healthcare IT. Many organizations use shared mobile devices to contain expenses. With a shared-device approach, clinicians receive a hospital-supplied mobile computer or tablet for the duration of a shift. But hospitals are notoriously dynamic environments, with clinicians constantly on the move and changing shifts. Issuing, securing, tracking, and managing shared devices across hospitals and healthcare systems is a manually intensive, time-consuming, and error-prone proposition that squanders valuable IT and departmental resources. And to make matters worse, shared devices often go missing, which leads to replacement costs and opens the door for threat actors and data breaches.

The solution: An end-to-end mobile platform designed and managed by experts

The end-to-end clinical mobile platform and solution lets you unlock the full value of mobile technology – quickly and cost-effectively. Specifically conceived with shared mobile devices in mind, the complete solution includes best-of-breed products from Zebra and Imprivata, sold, deployed, managed, and supported by SMG3 experts. You enjoy a single point-of-contact for procurement, customer service, and logistics for ultimate simplicity, speed, and efficiency. The solution helps you overcome resource limitations, technology adoption barriers, and integration challenges, and accelerate success.

Zebra mobile computers and communications applications

Zebra's rugged mobile computers and real-time clinical collaboration solutions simplify connectivity, streamline clinical workflows and information flows, and improve communications. Zebra offers a variety of high-performance mobile computers and tablets, purpose-built for healthcare with built-in barcode scanning for positive patient identification and safety, durable housing designed for constant disinfecting, removable batteries for easy replacement, and Wi-Fi 6 support for better speed and performance. Zebra's integrated clinical collaboration solutions let clinicians connect instantly with colleagues, information, and the applications they need to deliver essential patient care – quickly, efficiently, and accurately.

Imprivata mobile access and control solutions

Imprivata mobile access and control solutions provide fast, secure access to mobile devices across any environment. The solutions let you take full advantage of all the benefits of mobile technology, including shared mobile devices, without sacrificing usability or control. Clinicians check out a shared device from a smart USB hub with a simple badge tap for ultimate speed, convenience, and security. Devices are automatically configured to deliver a customized experience, and automatically de-personalized between users to ensure privacy. Centralized asset management reports, status notifications, and audit trails make it easy to track devices, demonstrate compliance, and minimize device loss. Cloud-based management and automation tools give IT teams deep visibility and tight control over the entire device fleet, from any location, simplifying

device management, reducing departmental staffing requirements and IT help desk burdens. The solution integrates with most popular mobile device management (MDM) platforms as well as SMG3 EDGE Visibility Portal, helping you improve device manageability and observability, while protecting and extending previous investments.

SMG3 professional design, implementation, and program management services

SMG3 provides expert pre-deployment and post-deployment services to help you streamline your mobile program rollout, simplify ongoing operations, and free up internal resources to focus on core business activities. Certified professional services engineers will meet with you to understand your needs and assess your environment. Then, you'll work together to develop an end-to-end mobile strategy and rollout plan that addresses your particular requirements, and define a custom golden image tailored to your specific devices and use cases. The SMG3 service team will stage and deploy the end-to-end solution across your enterprise, taking full responsibility for the procurement, configuration, and integration of all Zebra and Imprivata components as well as other solution elements. Once the solution is deployed, the mobile managed service team will take care of the ongoing IT and process management functions related to acquiring, maintaining, and supporting your mobile device fleet, including making sure your devices are always up-to-date and secure. A set of devices configured exactly to your specifications will be kept in stock in a spare pool for rapid replacement. And customer portals and dashboards make it easy for you to open tickets, manage cases, and track assets.

Next steps

To learn how our end-to-end clinical mobile platform and solution can help you fast-track your clinical mobility program contact your Imprivata, SMG3, or Zebra sales representative today.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

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