![Imprivata logo]

Fast, easy authentication for mobile EPCS in Epic Haiku and Canto

For the first time, providers now have a fast, easy, and secure way of prescribing controlled substances from their mobile device via Epic Haiku and Canto.

The emergence of virtual care and telehealth have created the need for more remote clinical workflows, including electronic prescriptions for controlled substances (EPCS). However, providers have been limited to the use of laptops or desktops to complete EPCS orders due to technology and regulatory restrictions.

As a result, patients experience delays in receiving medication, which creates patient safety issues, increases patient dissatisfaction, and adds greater burden and stress for providers.

Benefits

- Improve convenience for providers with fast, easy mobile authentication

- Increase patient safety and satisfaction by reducing delays in receiving medication

- Optimize investment in Epic by driving adoption and broader use of Haiku and Canto

- Support virtual care and remote work initiatives

Advanced facial recognition for Mobile EPCS

Imprivata Confirm ID®, the industry's most comprehensive EPCS solution, solves this challenge by giving providers the ability to send EPCS orders directly from their mobile device via Epic Haiku and Epic Canto. In partnership with Aware and IDEMIA, Imprivata offers Mobile EPCS to enable advanced, innovative facial recognition to satisfy the DEA two-factor authentication requirements for EPCS with a fast and easy mobile workflow.

Here's how it works:

- When completing an EPCS order on their mobile device, providers will be prompted for two-factor authentication, per DEA requirements for EPCS

- Providers will enter their password as the first factor of authentication

- Imprivata Confirm ID will then prompt the second factor using facial recognition; this step is embedded directly into the Epic workflow, eliminating the need for the provider to navigate away from and back to their Epic app to complete the transaction

- The two-factor authentication will be complete and the EPCS order will be sent
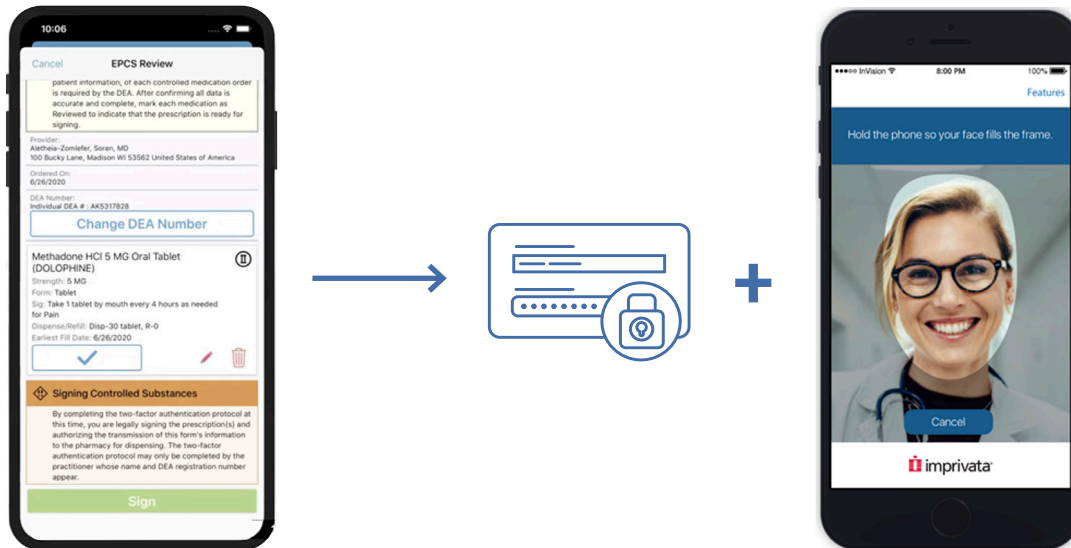
Prescribers can complete controlled substance prescriptions at home or on-the-go, free from a computer or printer, with a fast, easy, and secure workflow that meets DEA requirements. The addition of Mobile EPCS comes at a pivotal time as the shift to telehealth and remote work is increasing the need for more mobile workflows, but where it is still necessary to ensure that they meet state and federal mandates requiring EPCS.

This includes the federal SUPPORT for Patients and Communities Act, which requires electronic prescribing for any controlled substance prescribed through Medicare Part D, effective January 1, 2023. In addition, more than more than 30 states have EPCS mandates in effect.

Additional workflows

Imprivata Mobile EPCS offers additional workflows to help optimize workflows and maintain compliance with DEA requirements. These include:

1. Mobile EPCS order signing using OneSpan hardware tokens as the second factor

2. Using facial recognition to allow providers to self-enroll their Imprivata ID app when they get a new phone

If providers and/or organizations do not want to use facial recognition, Imprivata Confirm ID supports OneSpan hardware tokens as the second factor of authentication for EPCS on a mobile device. This workflow satisfies DEA requirements and gives providers the option to sign EPCS orders using Epic Haiku or Canto, even if they are not using facial recognition.

In addition, providers can use facial recognition to simplify the process of enrollment when a provider gets a new phone. The DEA rules for EPCS are designed to create a secure, auditable chain of trust to establish nonrepudiation in the event of a diversion event. Imprivata Confirm ID supports this by binding identity of the provider to the authentication methods they will use to sign EPCS orders.

Advanced, phone-based facial recognition gives providers a fast, easy, and complaint way to enroll a new Imprivata ID authentication app when they get a new phone. This removes the need for supervised enrollment, which could create delays and inconveniences for providers as well as enrollment supervisors. Instead, when providers get a new phone, they simply download the Imprivata ID app and use facial recognition to enroll it for EPCS. It's that simple.

Imprivata Confirm ID for EPCS

Imprivata Confirm ID is the most comprehensive, end-to-end solution for meeting all the DEA requirements for EPCS, including identity proofing and credential enrollment, logical access controls approval, two-factor authentication, and reporting. Imprivata Confirm ID also offers the broadest set of innovative and convenient two-factor authentication options to give providers a fast, convenient, and secure EPCS workflow. This includes phone-based push token, fingerprint biometrics, proprietary Hands Free Authentication, and now, advanced facial recognition for mobile EPCS. With Imprivata Confirm ID, healthcare delivery organizations can satisfy state and federal requirements for EPCS, streamline workflows for providers, and ensure patients are able to receive their medication in a timely, efficient manner.

Disclaimer: This document and the materials herein shall not be interpreted and/or used as legal advice for your company to be used in complying with Federal and State EPCS Laws and/or the DEA requirements for EPCS. Alternatively, it provides background information to help you understand the DEA requirements and achieve EPCS success. This legal information is not the same as legal advice, where an attorney would apply the law to your specific circumstances, so we insist that you consult an attorney if you'd like advice on your interpretation of this information or its accuracy. In summary, you may not rely on the information in the materials herein as legal advice, nor as a recommendation of any particular legal understanding.

imprivata®

Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
or visit us online at www.imprivata.com

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