Cloud Solutions Intelligence (formerly FairWarning)

Data protection and governance for all your organization's Salesforce data, in one place

Imprivata Cloud Solutions Intelligence (formerly FairWarning for Cloud Solutions) enables user activity monitoring and alerting by leveraging Salesforce Shield Event Monitoring to help you interpret alerts with clicks, not code.

Cloud Solutions Intelligence (CSI) eliminates the manual process of parsing through log files with little interpretation. Leveraging Salesforce Shield or Event Monitoring, CSI continuously monitors access to your Salesforce data, and proactively alerts you of potential incidents with text-based, actionable security information that is easy to interpret. The solution helps you:

- Proactively identify threats and mitigate risk to your Salesforce data

- Monitor Salesforce performance, usage, and adoption

- Simplify investigations to remain compliant with regulations

"I would absolutely recommend Imprivata Cloud Solutions Intelligence for anyone with any kind of event monitoring requirement for their Salesforce org."

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Benefits of Cloud Solutions Intelligence

Identify insider threats

Review all access activity and quickly act on alerts into your Salesforce instance and identify key insider threats.

Insight into Salesforce instances

Get full visibility into what users are doing in Salesforce with the ability to review both standard and custom objects and fields, and multiple Salesforce instances. View reports on user adoption within instances, and overall application performance.

Ensure compliance and reduce risk

Stay on top of critical security, privacy, and governance standards through monitoring data exfiltration, inactive user log in alerts, and reviewing privileged user access rights.

Imprivata, a registered Salesforce Independent Software Vendor Partner

Imprivata is proud to be registered as a Salesforce Independent Software Vendor (ISV) Partner, allowing us to provide our users with security controls and visibility into how users are accessing data within Salesforce.

Being an ISV partner allows for alignment between the two organizations. Imprivata is actively embedded into the development environment with Salesforce, which helps us align our product roadmap based on their solution updates. Imprivata also has a close working relationship with Salesforce Product Management, enabling us to work with the Salesforce Shield development teams to align timing of features we bring to the market so they can take advantage of Shield enhancements.

Being a Salesforce ISV partner, Imprivata has access to insights we would not otherwise have, allowing us to bring you the best solution.

DATA

- Data visualization
- Data translation and correlation
- Data retention for multiple years
- Unlimited data limit by record count

USER ACTIVITY MONITORING

- Support of hourly and real-time feeds
- User activity monitoring use cases
- Proactive alerts and behavioral analytics
- Full Investigation management

GOVERNANCE

- Support for regulatory compliance requirements

APPLICATION COVERAGE

- Covers 400+ SaaS applications
- Multi-organizational support

Maximum ROI with advisory services

To ensure your long-term success, the CSI Advisory Services team focuses on helping customers to maximize the return on their investment by optimizing their team's effective use, adoption, and overall experience. CSI Advisory Services delivers ongoing guidance and expert consultation to ensure the most accurate and effective use of your Imprivata solution. When your organization is empowered with CSI Advisory Services, you unlock the value of increased utilization, satisfaction, and measurable results, now and into the future.

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Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
or visit us online at www.imprivata.com