

# Enhance your mobile device management solution with Imprivata Mobile Access and Control (formerly GroundControl)

Healthcare delivery organizations continue to invest in their mobile strategies to support the use of Epic® mobile applications, which enable portable and secure access to patient information, efficient workflows at the bedside, and simplified communication with colleagues and patients. Epic can also be used to drive patient engagement by supporting virtual rounding, telehealth, and other mobile workflows.

However, the introduction of new mobile technologies creates potential security, device management, and clinical efficiency challenges.

Imprivata helps organizations address these challenges by enabling the efficient deployment of mobile devices and fast, secure workflows for clinical staff as well as patients.

From deep integrations with Epic's mobile applications (including Rover, Haiku, Canto, and MyChart Bedside), as well as comprehensive device management, Imprivata mobile solutions provide a full lifecycle solution to help organizations optimize the use of their Epic investments, for clinical use and to support Epic patient engagement initiatives.

## Fast, secure access to Epic Rover

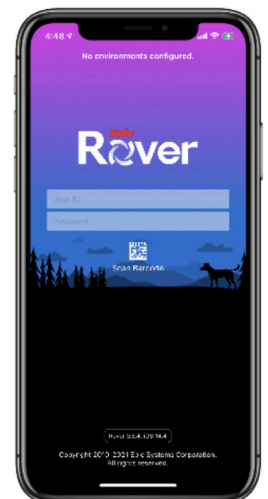
For both iOS and Android, Imprivata provides fast, secure access to mobile applications, like Epic Rover®, in shared-use environments. With Imprivata, users experience streamlined access to secured devices with the simple tap of a proximity badge. This simplifies secure access workflows by removing the need to manually type passwords to unlock the device and/or access mobile applications, which saves time, reduces frustration for clinicians, and drives adoption across the organization.

## Imprivata Mobile Access and Control with Epic Rover

For iOS devices, **users can quickly assign a device and carry credentials into Apple** to simplify workflows and the end user experience through a fast, convenient badge tap when checking the device out. Users carry their credentials from workstation to mobile device, friction free, while IT experiences simplified management of user groups and policies via the Imprivata Appliance.

## Key benefits of Imprivata with Epic Rover

- Save time for clinicians by automatically inputting Epic Rover credentials each shift with the fast, convenient tap of a proximity badge
- Create streamlined workflows by reducing the need for nurses to log into computers in the examination room, or to locate a WOW
- Remove manual authentication for devices and iOS applications



## Electronic prescriptions for controlled substances in Haiku and Canto Mobile apps

Imprivata uniquely supports electronic prescriptions for controlled substances (EPCS) in Epic's Haiku® and Canto®, allowing providers to conveniently place EPCS orders from their mobile devices. This extends leading EPCS capabilities for desktop workflows, already offered with Imprivata, which delivers complete DEA compliance and fast, convenient workflows.

Imprivata delivers automated identity proofing, support for Epic's EPCS approval process, and comprehensive audit recordkeeping to meet DEA requirements for EPCS. Imprivata also delivers the most convenient two-factor authentication workflow for providers, including innovative options such as Hands Free Authentication, biometrics, and phone-based authentication. The result is fast, seamless, and fully compliant EPCS, wherever providers need it.

## Simplified management of patient iPads with Imprivata Mobile Access and Control and your MDM solution

With Imprivata Mobile Access and Control and Epic MyChart Bedside, organizations can:

- Factory erase all PHI from patient iPads without a dependency on network access
- Automatically set up iPads with WiFi and apps, so patients (and clinicians) have ready-to-go devices
- Integrate with your current MDM for a common view of all mobile devices
- Enhance PHI security with unique, personalized device passcodes
- LED control on Smart Hubs for at-a-glance device state
- Personalize each iPad with information such as your hospital logo or unit name
- Monitor and log the iPad data cleansing and reprovisioning process within a cloud-hosted system

## Shared device management, simplified

Imprivata Mobile Access and Control removes the burden of managing shared iOS devices for both IT and clinical teams. Organizations can remotely manage, personalize, and update devices at scale. IT and mobile teams have the flexibility to support everything from wide-reaching, scalable fleet updates to granular management of individual devices.

Imprivata Mobile Access and Control also removes the need to physically interact with devices individually for a number of routine management tasks including iOS updates, full erase and re-provisioning, and WiFi changes.

Often, once devices are deployed to the field, the burden of day-to-day ongoing management falls to the clinical teams. With Imprivata Mobile Access and Control, organizations can configure automation rules and workflows which can be triggered by simply plugging the device in to an Imprivata Mobile Access and Control-managed charging station, removing burden from the clinician teams and freeing up time for IT staff.

Automation workflows support critical tasks such as:

- Identifying healthy devices that are fully charged and can support clinicians throughout their shift
- Triggering device wipe and resets for device "Self-Healing" with facial biometrics, eliminating the need for help desk tickets
- Delivering WiFi-free updates while devices are charging
- Digitally sanitizing devices and personal information between users

## Imprivata Mobile Management Services

**Imprivata Mobile Management Services** can ensure that your organization achieves your mobile objectives, supporting your Imprivata Mobile solutions with a team of proactive solutions delivery experts that act as a valuable extension of your IT team. With a comprehensive understanding of the Imprivata platform, supported mobile devices, configuration design for optimal workflows, and integrations with a broad array of market-leading mobile device management (MDM) solutions, Mobile Management Services from Imprivata quickly become an integral part of your mobile strategy.

Benefits of Mobile Management Services:

- Establish faster time to value and a strong foundation for success with expert implementation services for your Imprivata Mobile solutions
- Enhance your team's efficiency with technical experts who remotely configure and manage your Imprivata Mobile solutions
- Ensure operational stability through proactive monitoring of activity logs, reporting, and resolution of critical events
- Leverage ongoing training to support your IT team's mobile administrators
- Remove management complexity and align your IT environment to Imprivata best practices



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700  
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