

Imprivata Drug Diversion Monitoring Services

Today more than ever, healthcare organizations need to ensure that their drug diversion prevention programs enable accurate detection and remediation of diversion incidences, to reduce the rate of future incidences over time. Results depend partly upon technology investments like the Imprivata Drug Diversion Intelligence (formerly FairWarning) platform, and partly upon trained experts who can interpret findings in the data and take direct action toward timely intervention.

Imprivata Drug Diversion Monitoring Services extends the power of your team and your data, dramatically improving your organization's ability to identify and remediate drug diversion incidences. By adding the value of our specialized regulatory knowledge and expert behavioral and data analytics, Imprivata can deliver the optimal blend of specialized human expertise and technological capabilities to healthcare organizations that are dedicated to delivering safe and compliant patient care.

Proactive value

Our Imprivata team is accountable for maintaining strict ongoing monitoring of your platform, proactively investigating potential violations, and partnering with your drug diversion teams to deliver faster time to value. Your organization should consider Imprivata Drug Diversion Monitoring Services if you:

- Require a robust diversion program that can scale across your organization
- Need purpose-built and streamlined workflows across your pharmacy department
- Desire a team of experienced, trusted experts that can remotely monitor and respond to drug diversion reports, and work proactively to provide prescriptive, ongoing communication in alignment with industry best practices

Trusted IT expertise

Our Imprivata team has thousands of hours of expertise managing Imprivata solutions. Their deep healthcare experience includes partnerships that span the most complex mix of business processes, user workflows, and technological integrations. Let us put our knowledge and experience to work for you.

Benefits of Imprivata Drug Diversion Monitoring Services

- Increase the accuracy and efficiency of your diversion program with drug diversion experts trained in dispensing and clinical data analysis
- Reduce enterprise and patient risk through reliable
- Scale and maintain your drug diversion monitoring and intelligence program with a trusted partner and thought leader

Focus	Responsibility
Drug Diversion Monitoring	Review and analyze daily alerts of dispensing cabinet data relating to drug diversion workflows and enforced policies.
Application performance, data integrity, and health check monitoring	Ensure the daily loading of data and supplemental advanced user and patient data files to ensure data integrity within the Imprivata FairWarning platform. Monitor for optimal performance and efficient use of the Imprivata FairWarning platform.
High-profile or threat monitoring	Analyze daily alerts unique to high-profile or enhanced threats.
Forensic investigations	Perform analysis of potential diversion incidents that may have occurred within clinical data source systems. Develop and deliver investigation reports detailing analyzed findings and conclusions relating to potential violations.
Policy violation or diversion incident documentation	Maintain documentation of policy violation or diversion incidents to properly investigate and mitigate potential incidents across the organization. Design and adhere to tailored investigation workflows to meet your organization's needs.
Ad-hoc reporting and monitoring requests	Execute and analyze ad-hoc reporting and monitoring requests to meet internal monitoring and legal needs across your organization.
Weekly review and support meetings	Conduct and maintain weekly review and support meetings tracking the status of your proactive monitoring program. Provide timely and responsive support on application and program priorities.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700 or visit us online at www.imprivata.com

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