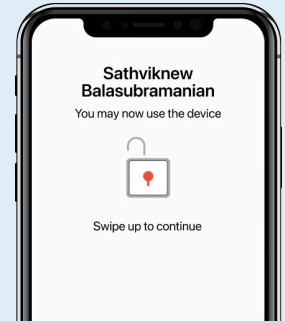


Optimize value in care teams' shared mobile communications



Fewer clicks, less troubleshooting, reduced cognitive burden

Effective communications between care team members can be challenging – but it doesn't have to be.

THE PROBLEM

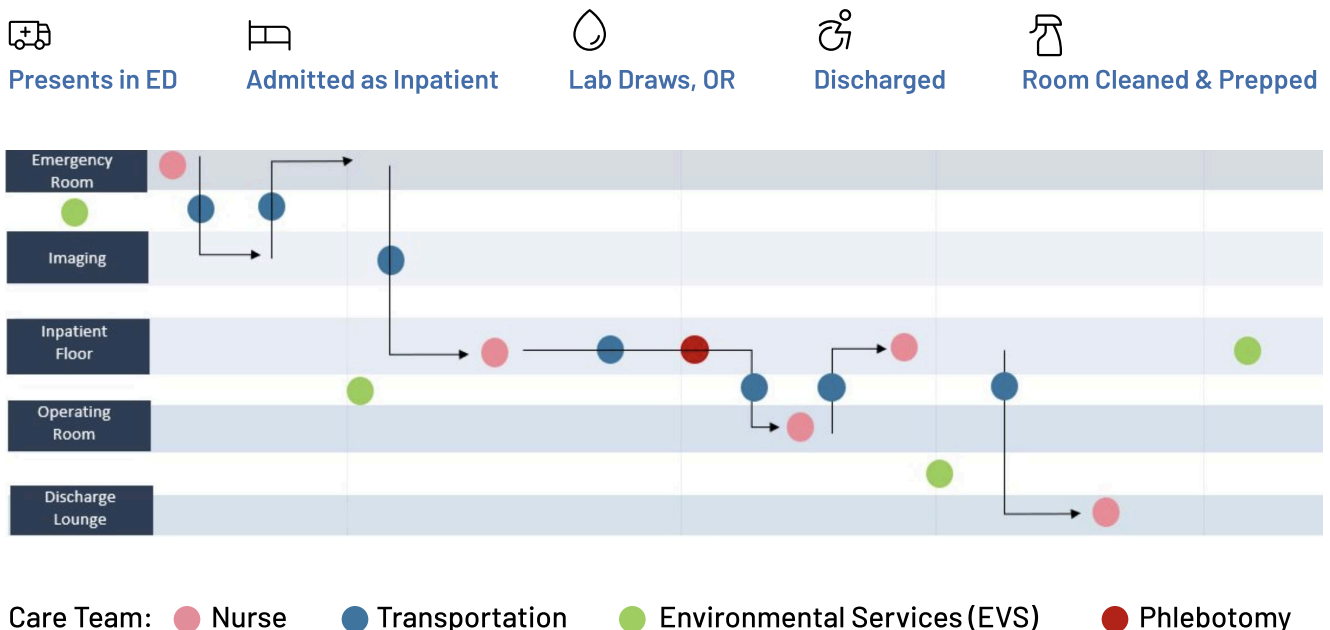
Care teams need to communicate effectively and quickly. Without that, key performance indicators (KPIs) suffer – like transfer times, length of stay, and time to discharge. And when KPIs suffer, so does your bottom line.

Mobile devices can alleviate communication problems by letting team members direct the right communications to other members of the care chain, in real-time, even on the go. But making it simple to get the right apps, info, and comms on a shared mobile resource can be a challenge, especially if security measures get in the way of quickly accessing the tools you need.

HERE'S WHAT TO KNOW

Mobile drives value across the full chain of care – for nurses, EVs, lab techs, and more. To streamline communication, mobile technology must support all of the different roles on the care team.

DEFINING THE VALUE | MOBILE TOUCH POINTS WITHIN THE CHAIN OF CARE



THE SOLUTION

Using an efficient mobile solution at the various intersections of the patient care journey accelerates and improves care quality by letting people communicate in real time, with better context. With nimble communication tools that enable role-based escalations of messaging and calls, care teams can swiftly get the right information to the right people or devices.

Imprivata solves mobile access challenges, making the unified communication vision a reality. By simplifying the acquisition of devices, with fast intuitive assignment of in under 2 seconds, Imprivata ensures clinicians can quickly and easily access the tools they need—without IT bottlenecks or security concerns. Then, usage is streamlined through reduced clicks, fewer manual steps, and the elimination of burdensome tasks such as ensuring devices are secure and shift-ready. Imprivata also makes it simple to tie identities to shared devices and to seamlessly and securely switch users at hand-off. By minimizing these administrative burdens, Imprivata empowers clinicians to work at the top of their license, focusing more on patient care and less on technology hurdles. This, in turn, enables smoother use of robust communications apps like Epic Chat.

THE RESULTS

Imprivata mobile access solutions can dramatically impact core KPIs across a health system – reducing burnout, enhancing patient care, and providing faster treatment delivery.



Reduced burnout

- Eliminate documentation fatigue and redundant data entry through auto-populated fields
- Reduce technology-related cognitive burden
- Create a more sustainable workload, leading to better retention and work-life balance



Enhanced patient care

- More face time with patients
- Faster response to patient needs
- Better clinical outcomes due to more time available for care delivery



Faster treatment delivery

- Improved care team communication and collaboration
- Smoother care transitions between departments
- Quicker coordination time from diagnosis to treatment
- Optimized communication that reduces patient wait times

To learn how Imprivata transformed communications within the Northeast Georgia Health System (NGHS), [read the case study](#).