

DATASHEET

Access to Customers with Imprivata Customer Privileged Access Management (formerly SecureLink Customer Connect)

In today's environment of near constant cyberattacks, threats from every side, and most companies having already experienced a third-party data breach, organizations are wary of the risk their vendors and third parties can introduce. Gone are the days of relying solely on trust and reputation; they are now requiring the highest levels of security from their partners, especially when it comes to remote access to their critical assets.

Only Imprivata Customer Privileged Access Management (formerly SecureLink Customer Connect) meets – and even exceeds – these high security standards. It meets both the remote access requirements of technology vendors and partners to provide innovative support and services, and provides their customers with the security, control and visibility they demand.

What access control and visibility do customers have with Imprivata Customer Privileged Access Management (CPAM)?



ELIMINATE THE RISKS WITH SHARED PRIVILEGED CREDENTIALS

Privileged credentials are stored, obfuscated, and passed directly into sessions, with options to:

- Manage credentials in the customer's own privileged access management solution
- Have customer-managed credentials on their side in their Gatekeeper
- Manage credentials at the administrator level in the CPAM native vault



IMPLEMENT ACCESS CONTROLS

Customers maintain control over when and what vendor users can access, with options to:

- Define access per application, down to the specific host and port
- Disable access at any point
- Implement granular access controls, including access approval workflows, access schedules, and just-in-time access



MONITOR SESSION ACTIVITY

Customers gain total visibility into access, with options to:

- Receive notifications upon connection and disconnection, with an included summary of activity
- Review detailed audits of all activity, with contextual information such as: individual user, start and end time, services accessed, reasons for access, who approved access and stored credentials utilized
- Watch recordings of vendor user activity

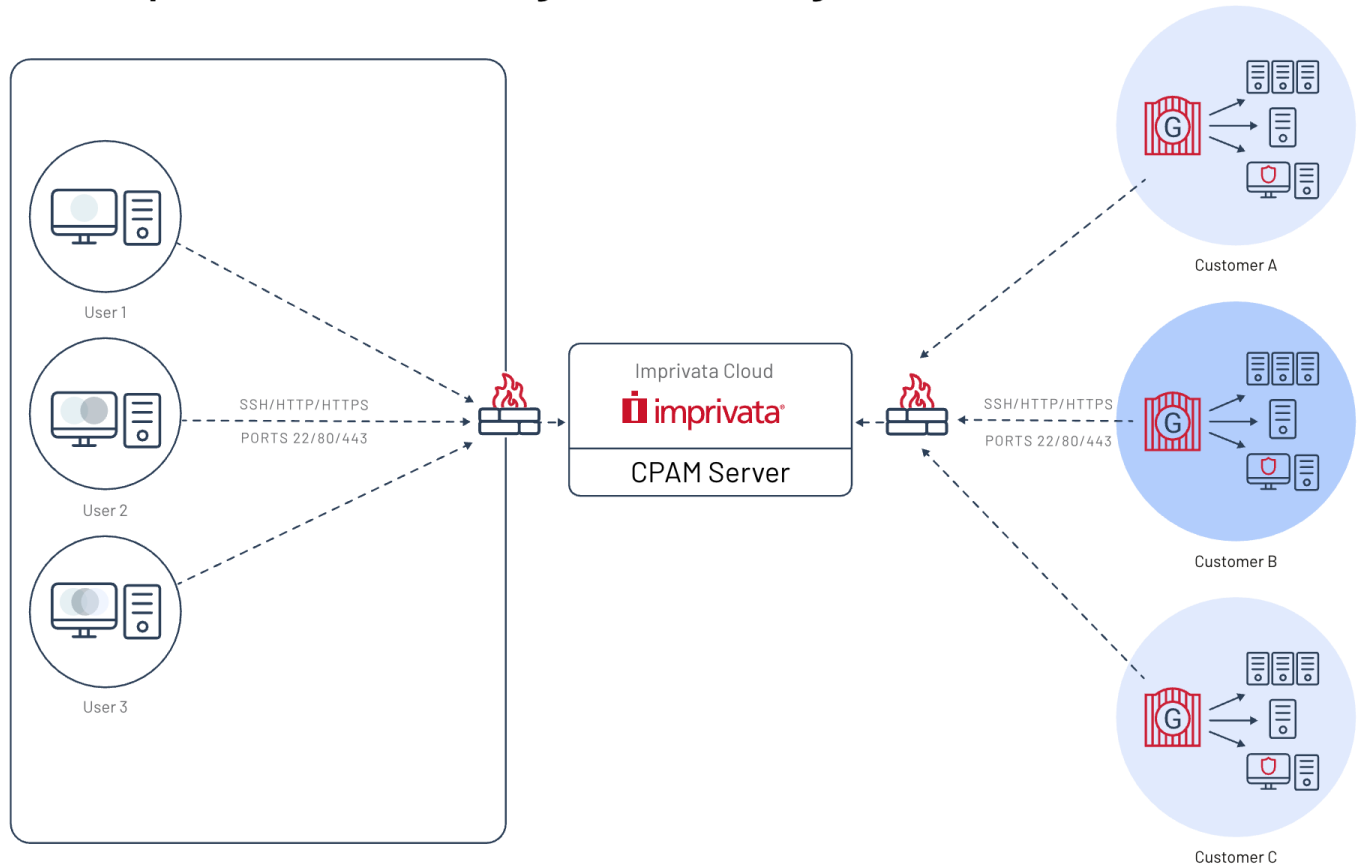


SECURE, ENTERPRISE-GRADE AND COMPLIANT ACCESS

CPAM facilitates highly secure connectivity, with:

- Outbound connections only, with no required firewall changes
- Minimum encryption level of 128-bit AES, with options for 192-bit AES and 256-bit AES
- Users are never a node on the network

Imprivata Customer Privileged Access Management Cloud Architecture



Over **41,000** organizations utilize **Imprivata** for secure connectivity

Reduce time spent establishing connections to customers by **75% on average**

Reduce time spent managing and supporting remote access by **65% on average**

Customers are demanding higher levels of security, visibility, and control from their third parties' access. With CPAM, technology vendors and partners can meet the requirements of their strictest customers to achieve security, standardization, and efficiency — no compromises.

For more information on Customer Privileged Access Management, **visit our website.**



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at:

Global headquarters USA

Waltham, MA

Phone: +1 877 663 7446

www.imprivata.com

European headquarters

Uxbridge, England

Phone: +44 (0)208 744 6500

www.imprivata.com/uk

Germany

Langenfeld

Phone: +49 (0) 2173 99 385 0

www.imprivata.com/de

Australia

Melbourne

Phone: +61 3 8844 5533

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