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Imprivata Product Roadmap: Recent Releases and Upcoming Innovation

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" A Note Regarding Forward-Looking Statements

The following includes statements regarding planned or future development efforts for our existing or new products or services. These statements are not intended to be a promise or guarantee of future availability of products, services, or features and are not intended to indicate when or how particular features will be priced or packaged. These planned and future development efforts are based on factors known to us at the time of publication and may change without notice. Purchasing decisions should not be made based on reliance on these statements. We assume no obligation to update these forward-looking statements."

Table of Contents

Simple and secure access management maximizes productivity, improves security, and drives ROI

Clinician Access Management

Enterprise Access Management
Single sign-on and multifactor authentication that provides simple, secure, passwordless access to shared and individual workstations, cloud and legacy applications.

Reauthentication for clinical workflows like EPCS

User workflow analytics to drive actionable security and operational insights

Mobile Access Management
Simple and secure access to shared mobile devices and applications that creates personalized user experiences and optimizes workflows.

Device security and asset management at scale; usage and workflow analytics to drive operational and security improvements

Medical Device Access
Fast, convenient access to connected medical devices
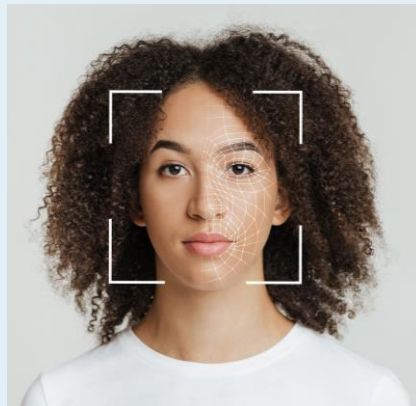
Patient Access

Patient Access
Touchless facial recognition integrated with leading EHR systems.

Accurately identify patients and match them to their correct medical records to increase patient safety, reduce duplicate records, and improve the patient experience

Access Compliance

Patient Privacy Intelligence
Patient privacy monitoring that detects and creates alerts for suspicious behavior

Drug Diversion Intelligence
Proactive drug anomaly detection to protect patients and staff

Privileged Access Security

Privileged Access Management
Enterprise credential vaulting and session management of privileged users and activities

Vendor Privileged Access Management
Secure and connect inbound remote access to critical assets

Customer Privileged Access Management
Enterprise remote support for service providers and technology vendors

Enterprise Access Management

Overview

Imprivata Enterprise Access Management (EAM) offers SSO and user authentication to enable fast, secure access to the devices, applications, and workflows that clinicians and frontline workers need to care for patients and boost productivity. Capabilities include:

- **SSO into legacy and standards-based applications**
- **Badge-tap access to shared workstations, connected medical devices, and virtual desktops**
- **Re-authentication for in-app workflows**
- **Fast user switching on shared workstations**
- **Complete EPCS compliance**
- **Flexible authentication methods**
- **Comprehensive access workflow analytics**

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RECENTLY RELEASED

Face recognition authentication with clinical masks (July 2025)
Delivers accurate authentication for clinicians using their face to log into workstations while wearing a clinical mask.

Face recognition and SMS for self-service password reset (SSPR) (July 2025)
Enables users to quickly and securely reset their passwords using face recognition combined with SMS to authenticate. Adds international support for SMS OTP for SSPR.

Device-bound passkeys for passwordless authentication (July 2025)
Secure and frictionless access by adding a device-bound passkey leveraging the trusted platform module (TPM) in Windows 10 and Windows 11 devices to the face recognition.

Tap and go on shared Mac computers (July 2025)
Tap and go, including tap over to switch users on shared macOS computers. EPCS is supported on Macs. The macOS agent can log in users even when the device is offline. The agent can detect user inactivity for auto logout to enhance security.

Passwordless login to single-user Windows PCs (April 2025)
Secure and frictionless access login to single-user Windows desktops using face recognition.

Enhanced SSPR (April 2025)
Adds SMS OTP as an authentication factor for self-service password resets to enhance security and improve user experience.

Entra ID only joined devices for hybrid directories (April 2025)
Entra ID features, such as auto provisioning and remote device provisioning, can be used while remaining on Active Directory. Support is limited to EntraID-only joined devices within hybrid environments.

Faster Imprivata Analytics for EAM (March 2025)
Near real-time EAM data, expediting issue detection and response and reducing impact.

COMING INNOVATION

Tap and smile on shared workstations
Users will be able to tap their proximity badge and the system will automatically initiate face recognition for login. Administrators will be able to configure face recognition to replace passwords during MFA, including setting a grace period.

Passwordless desktop EPCS with face recognition
Will provide DEA-compliant face recognition for e-prescribing controlled substances.

Integration with Epic Monitor
Enable clinicians to tap their badge on a digital monitor in the patient room, presenting a user specific Epic dashboard, often replacing the in-room whiteboard.

MFA for access to offline computers
Secure offline multi-factor authentication (MFA) using Imprivata ID to assist remote workers in critical situations, such as traveling healthcare professionals or frontline personnel, like police officers stationed in remote areas without internet access.

Compliance with new PHI security policy in France
High assurance level authentication and SSO for applications integrated with Pro Santé Connect, the national secure digital identity federation service for healthcare

Passwordless, agentless EPCS with face recognition
EPCS users will be able to use face recognition for passwordless EPCS MFA on their desktop or laptop, ensuring convenient, fast, and secure authentication.

Remote access and Webb SSO support for Face recognition
Support for face recognition as authentication modality for remote access with VPN integration. Also, will support face recognition for authenticating into web applications.

Appliance in AWS and Google Cloud
Enables hosting Imprivata appliances on AWS and Google Compute Engine, offering customers enhanced selection and adaptability in their infrastructure options.

NHS England Care Identity Service 2 modern authentication support
Native EAM integration with the new NHS Care Identity Service 2 (CIS2), delivering simplified NHS Spine access and streamlined clinical workflows on the new, replacement Spine service.

Roadmap Update

Mobile Access Management

Overview

Imprivata Mobile Access Management is a comprehensive, end-to-end mobility solution that helps organizations optimize their use of shared iOS and Android devices by delivering

- **Secure device checkout**

- **Simple access to mobile applications**

- **Personalized device experiences**

- **Visibility into device status and assignment**

- **Automated device management workflows**

[Click here for more information]

[Return to Portfolio slide]

RECENTLY RELEASED

Passwordless device check out (June 2025)
'Tap and Smile' with facial biometrics for passwordless multi-factor authentication when checking out a device.

Improved admin permissions for large organizations (June 2025)
Admins can have unique user roles and permissions at different levels of an organization.

Support for additional mobile apps (June 2025)
Recent highlights include Infor Factory Track

Personalized lock screen with Express Check Out (June 2025)
A personalized lock screen enables quick identification of device users while promoting accountability.

More intuitive display for Check In and Check Out (March 2025)
Introducing a Launchpad display for our clinical users to improve end user satisfaction and success rates while checking in and out mobile devices.

Comprehensive analytics (March 2025)
Improve reporting and analytics for with more data, customizable dashboards and proactive issue detection.

Support for additional Android Devices (March 2025)
Recent highlights include various HMD devices, Honeywell CT37, and Samsung S25 Ultra

Support for additional mobile apps (March 2025)
Recent highlights include various iProcedures iPro Anesthesia and Tissue Analytics

Simplify Launchpad management and configurations (January 2025)
Develop organization specific, pre-configured Launchpad installations to remove the need for manual configuration.

Faster Check Out experience for iOS devices (January 2025)
Improve the time it takes to check out a device for end users

COMING INNOVATION

Improved visibility of device status for department managers
Device management application to provide direct views into device check out status in real-time including who has been assigned each device and where it's been returned.

Smart Folders for personalized Launchpad list
Dynamically updated Launchpad folders that give console users a clear and focused view of the locations they manage.

Passwordless authentication to mobile apps supporting OIDC
Login to apps like Epic Rover using facial biometrics for passwordless multi-factor authentication through the Locker App.

Support for MSAL sign-in
MAM will support the ability to sign in to apps that support MSAL

Support for FIDO Badges
MAM will support authenticating to a device using a FIDO Badge

Simplify deployment of new Launchpads and Smarthubs
Automatically configure badge readers with Enterprise Access Management to quickly enable check out workflows.

Reboot SmartHubs
IT Admins will be able to reboot hubs remotely to accelerate troubleshooting

View, Cancel, and Audit Bulk Operations
Provide visibility and actionability to bulk operations workflows

Support unique thresholds for lost and overdue devices
More granularly remediate lost and overdue devices with unique thresholds to trigger automation workflows

Mobile Device Access

Overview

Imprivata Mobile Device Access delivers on the promise of uncompromised security and efficiency by removing barriers to access share shared Android devices with

- **Secure, personalized access to Android devices**

- **Single sign-on for mobile applications**

- **Fast user switching with badge-tap on the device**

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Return to Portfolio slide

RECENTLY RELEASED

Auto Launch an app(s) at device log-in (June 2025)
Configure an app, or multiple apps, to launch automatically after a user first authenticates to a device

Understand application usage with enhanced analytics (June 2025)
Customers can report on user authentications to applications.

Support for new Android devices and environments (June 2025)
Recent highlights include support for HMD T21 devices and Zebra Workstation Connect.

Support for new Android applications (June 2025)
Recent highlights include support for BetsMate and Infor Factory Track.

Configure device status based on charging (March 2025)
Admins can configure whether devices lock and/or logout when charging to streamline workflow and promote security.

Support for additional Android Devices (March 2025)
Recent highlights include various HMD devices, Honeywell CT37, and Samsung S25 Ultra

Support for additional mobile apps (March 2025)
Recent highlights include various iProcedures iPro Anesthesia and Tissue Analytics

Deliver consistent workflows regardless of connectivity (December 2024)
Support for "offline mode" to enable device access when there is no network connectivity.

Support for new Android devices and applications (December 2024)
Recent highlights include integration with Zebra HC20 devices as well as support for Navenio and British National Formulary applications.

COMING INNOVATION

Passwordless device check out
Customers can use facial biometrics for passwordless multifactor authentication when assigning out a device.

Passwordless device unlock
Customers can unlock an assigned device with facial biometrics.

Support for Emergency Dialers
Staff can initiate emergency calls even when mobile devices are locked

Support for MSAL sign-in
MDA will support the ability to sign in to apps that support MSAL

Support for FIDO Badges
MDA will support authenticating to a device using a FIDO Badge

Support for Desfire
MDA now supports authentication for organizations using Desfire badges

Support AD Password Update
Consistent password update experience across desktops and mobile devices

7

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Patient Access

Overview

A face recognition solution designed with privacy at its core to help healthcare organizations eliminate patient misidentification—one of the root causes of denied claims and medical errors. By accurately linking patients to the correct medical record with just a single photo, the solution empowers providers to deliver efficient, error-free care and significantly reduce administrative burdens.

- **Address misidentification to reduce denied claims**

- **Enhance patient safety and experience**

- **Reduce friction at registration**

- **Flexible hardware**

- **Seamless Epic Integration**

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RECENTLY RELEASED

Leverage Existing Epic Photos 'Magic Enrollment' (June 2025)
Streamlines the enrollment process by leveraging existing patient photos from Epic. This capability eliminates the need for in-person enrollment, enables instant access, and significantly enhances operational efficiency, thereby delivering faster time to value.

Reporting By Location (June 2025)
Organizes Patient Access reports by location to help admins and managers understand usage at a more granular level. Activity data by location is available to view in a new informative dashboard.

Patient Access Integration with Imprivata Control Center (June 2025)
Provides customers with access to Imprivata products through a single portal, streamlining the login experience for users.

Enrollment Photo Updates at Authentication (April 2025)
Enables registrars to update enrollment photos when they notice significant appearance changes or when a significant amount of time has passed since enrollment, helping to maintain photo accuracy.

Self-Service Identification (March 2025)
Integrates with Epic Welcome kiosks to allow patients to identify themselves, significantly easing the workload on registrars and speeding up the check-in process. Strengthens security with enhanced liveness and spoof detection capabilities, helping ensure the system interacts with a real person and not a fraudulent representation.

Data Retention Controls (February 2025)
Allows customers to set data retention controls to help support compliance with applicable biometric privacy regulations.

Duplicate Proofing (December 2024)
Helps prevent misidentification errors by ensuring that each face is enrolled only once (allowing for the enrollment of identical twins). This feature helps maintain a one-to-one match between a patient and their medical record.

Configurable Enrollment Age (October 2024)
Enables healthcare organizations to tailor the enrollment experience by setting a minimum age requirement, helping ensure compliance with compliance and patient care standards.

COMING INNOVATION

ID Verification MyChart Account Creation
Enables patients to complete self-service identity verification to obtain MyChart credentials and enroll in Patient Access for seamless authentication. A streamlined onboarding experience provides secure and efficient access to MyChart, meeting IAL2 standards.

ID Verification for MyChart Account Recovery
Enables patients to complete identity proofing for MyChart account recovery, allowing healthcare organizations to reduce IT Help Desk workload.

ID Verification for Self-Service Enrollment into Patient Access
Verifies the patient's identity during self-enrollment in Patient Access (without a registrar), increasing confidence that the enrolling patient is who they say they are.

Support for Multiple Patient Identifiers
Displays various patient identifiers, enabling healthcare organizations to ensure that registrars can use the identifiers they are most familiar with.

Emergency Search – Identification for Unresponsive Patients
Identify patients who are unable to self-identify to ensure clinicians have access to the correct medical records, supporting accurate care delivery and promoting patient safety.

Enrollment Utilization
Gain visibility into the number of patients actively enrolled in Patient Access to better understand utilization.

Patient Privacy Intelligence

Overview

Imprivata Patient Privacy Intelligence (PPI) helps protect patient privacy and deliver actionable insights for investigations, documentation, and reporting of privacy breaches. Equipped with artificial intelligence (AI), machine learning, and behavioral analytics, PPI provides healthcare organizations with the tools they need to comply with confidence, protect patient data, and prevent violations

- **Proactive & reactive auditing**

- **Robust reporting**

- **Efficient investigations**

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Return to Portfolio slide

RECENTLY RELEASED

French Language Support (June 2025)
PPI now supports French language translation of all UI text and timestamp formats (excluding raw audit data).

Expanded Use of Alert Limits (June 2025)
Enforced Policies built from Access Reports can now be set to generate a max number of alerts per policy run, based on AIR score. PPI will automatically close lower risk alerts, which can be reviewed if needed.

Data Retention Configuration per Audit Source (May 2025)
Customers can now configure unique Data Retention Policies (DRP) for each audit source and set specific Archive and Purge schedules, using the new Archive Summary screen.

Investigation List (March 2025)
New Bulk Actions and customizable Views on "Investigation List" page, replacing all functionality on classic screens.

Dashboard Library (December 2024)
Enhance user and analyst workflows with the ability to install best practice dashboards for application monitoring with a single click.

Imprivata Cloud Portal (ICP) Integration (December 2024)
Streamline user experience by providing a holistic Imprivata Cloud Platform.

Internationalization of Machine Learning Closing Model (August 2024)
Availability of our full-feature set of machine learning to our international customers for optimized internal access auditing.

First Access Reporting (July 2024)
Allows customers to build custom reports on First Access data with scores and explanations for enhanced auditing functionality.

COMING INNOVATION

Unified Patient Privacy Intelligence Model
Optimize risk identification, advancing anomalous workflow model and establishing a foundation for UEBA model expansion.

Report Portfolios
Create predefined groups of audit reports to run and export results asynchronously.

VIP / Watchlist
Create user and patient lists to flag VIP patients or suspicious users for more targeted monitoring in dashboards and reports.

Product-Level Data Segregation
New functionality to assign Access Intelligence products (PPI, DDI, etc.) to end users, reports, alerts, and investigations to limit user access to objects owned by other products.

Updated User and Group Administration
Enhanced admin screens for User and Group provisioning and management with added functionality to guide role provisioning.

Access Alerts – Investigate
Adds the ability to generate investigations from alerts based on PPI data.

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Roadmap Update

Drug Diversion Intelligence

Overview

Imprivata Drug Diversion Intelligence (DDI) helps organizations manage drug diversion to protect their patients, workforce, and organization while satisfying key regulatory requirements for managing controlled substances.

- **Medication lifecycle auditing**
- **Use Case Monitoring**
- **Investigation management**

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Return to Portfolio slide

RECENTLY RELEASED

French Language Support (June 2025)
DDI now supports French language translation of all UI text and timestamp formats (excluding raw audit data).

Data Retention Configuration per Audit Source (May 2025)
Customers can now configure unique Data Retention Policies (DRP) for each audit source and set specific Archive and Purge schedules, using the new Archive Summary screen.

Investigation List (March 2025)
New Bulk Actions and customizable Views on "Investigation List" page, replacing all functionality on classic screens.

Dashboard Library (December 2024)
Enhance user and analyst workflows with the ability to install best practice dashboards for application monitoring with a single click.

Imprivata Cloud Portal (ICP) Integration (December 2024)
Streamline user experience by providing a holistic Imprivata Cloud Platform.

User-Based Risk Model & AI Configuration (August 2024)
Streamline users and analyst workflows with the power of AI, providing the ability to rank users with peer clustering to determine which users present the most risk.

Device Cluster Management (June 2024)
Discover trends within users and potential anomalies for diversion mitigation through the ability to set defined peer groups.

COMING INNOVATION

High Risk User Monitoring
Leveraging One ID technology and our UEBA anomaly detection, monitor your high-risk users on your dashboard and immediately investigate.

Report Portfolios
Create predefined groups of audit reports to run and export results asynchronously.

VIP / Watchlist
Create user and patient lists to flag VIP patients or suspicious users for more targeted monitoring in dashboards and reports.

User Risk Dashboard Workflow
Monitor high risk users, drill into access details, and open an investigation from a configurable dashboard widget.

Product-Level Data Segregation
New functionality to assign Access Intelligence products (PPI, DDI, etc.) to end users, reports, alerts, and investigations to limit user access to objects owned by other products.

Updated User and Group Administration
Enhanced admin screens for User and Group provisioning and management with added functionality to guide role provisioning.

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Roadmap Update

Privileged Access Security

Vendor Privileged Access Management | Customer Privileged Access Management | Privileged Access Management

Overview

Imprivata's Privileged Access Security suite enables organizations to holistically and seamlessly manage and secure all privileged access – whether remote access from vendors, internal users, or outbound to customers.

- **Comprehensive, enterprise-grade remote access**
- **Third-party identity management & onboarding**
- **Credential management**
- **Session monitoring**
- **Least privilege**
- **Privileged account management**

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Return to Portfolio slide

RECENTLY RELEASED

Access Request Workflows for Internal Users (June 2025)
Improve control over access to privileged assets by internal users by requiring users to request approval before access is granted.

Credential Rotation (April 2025)
Improve the security of privileged credentials by automating password rotation based on certain events or time-based triggers, powered by a new job engine. Now supports Active Directory, local Windows accounts and SSH.

New VPAM User Interface (January 2025)
Experience a beautiful, modern UI and improved workflows that streamline navigation, processes and ensure information is easily and clearly available within Vendor Privileged Access Management (VPAM).

Next-Gen Connection Manager (September 2024)
The next generation of the Connection Manager provides a more reliable and faster connection experience for users.

Containerized Network (September 2024)
Enable easy and streamlined access to users connecting to devices and thick clients with strict port requirements, such as PLCs, common in OT environments.

Improved Upgrade Process (September 2024)
Experience a faster and streamlined upgrade process that minimizes downtime and provides quicker access to new functionality and features.

COMING INNOVATION

Secret Unlock
Provide users with the permission to check-out and unlock credentials to view passwords for use cases where necessary – and ensure they are rotated after use to maintain credential security and peace of mind.

HTML5 Client
Provide seamless and faster connectivity for users for RDP and SSH sessions directly in the browser, without the need to launch the Connection Manager.

HTML 5 Audit Playback
Playback within the browser for RDP and SSH session audit without the need to download audit files.

Additional MFA Options
Provide locally authenticated users with expanded MFA options for added flexibility, including facial biometric authentication.

Device Posture Check Configuration
Enforce device posture checking and user requirements such as anti-virus, enabled updates, and enabled UAC, with new administrative controls.

New CPAM User Interface
Experience a beautiful, modern UI and improved workflows that streamline navigation, processes and ensure information is easily and clearly available within Customer Privileged Access Management (CPAM).

Self-Managed Nexus Connections & Directory
Independently find, set up, enable and manage Nexus connections for vendors using Imprivata CPAM for even faster connectivity.