

Imprivata Knowledge Hub:

Customer-Defined Access Controls

What are Customer-Defined Access Controls? Learn about this term and more with our expansive website glossary that explores topics related to cybersecurity and access management.

Video Transcript:

Kayleigh Flemming: Hi, I'm Kayleigh with Imprivata!

Customer-defined access controls encompass a permission-based privilege system, often for technology, that allows customers to determine specific policies and procedures governing vendors' access to their data.

A vendor's remote access solution that provides risk control and efficiency enables them to meet or exceed customer demands.

As organizations become more aware of risks associated with third-party remote access, they're requiring more control over vendors' interaction with their networks.

Customer-defined access controls involve the use of granular access controls allowing specific permissions, based on their tech environment and business needs.

That includes the use of vaulted credential management, access session recordings, and detailed access logs. It's important that an access support solution balances liability and risk control with fast, easy access to customer networks.

Benefits of customer-defined access controls include reduced vendor liability for unauthorized extrapolation or data usage, and improved customer satisfaction and retention support for troubleshooting or other remote access needs.

They also help both vendors and customers alike meet various compliance regulations pursuant to their industry – as these regulations are inherently complex and can change over time.

At Imprivata, we deliver simple, secure access for critical workers and third-parties through features and principles like customer-defined access controls.

[Contact us](#) to learn more.

Thanks for watching!

This information is intended to be for educational and marketing purposes only. Imprivata, Inc. delivers simple and secure access to all applications from any device and for all users, helping organizations increase workflow efficiency, improve cybersecurity, and drive return on technology investments.

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