Enterprise Access Management

Packaging guide for healthcare

Streamlined Licensing for Healthcare Organizations

Imprivata Enterprise Access Management (EAM) provides secure, frictionless access to the workstations, applications and workflows that clinicians rely on. EAM combines Core Access with flexible modules for a customizable approach. By unifying single sign-on, advanced authentication, identity orchestration, contextual analytics, and critical clinical identity workflows into a modular system, Imprivata enables organizations to address immediate needs while giving them the flexibility to choose their own path for future growth.

At-a-glance benefits

- Clean, intuitive packaging and pricing
- Streamlined contracts
- Tremendous value
- Logical feature grouping

Licensing modules overview

Core Access – The essential Single Sign-On and Identity Provider capabilities that underpin every Imprivata EAM deployment. This module includes EAM Analytics for actionable insights into single sign-on usage, authentication patterns, and workstation/application activity, with customizable dashboards and alerts.

Shared Device Access – Access management for shared workstations including fast user switching and automatic workstation locking.

Advanced and Passwordless Access – Advanced identity features including strong authenticators, identity verification, risk-based access, remote access and self-service password reset.

Secure Workspace Access – *(formerly known as Virtual Desktop Access)* – No Click Access® to virtual desktops and applications on individual and shared workstations and support for thin-client operating systems and secure browsers.

Clinical Workflows Plus – Purpose-built EMR workflows for clinicians, including re-authentication for witness signing, Epic Narrator/Monitor access, medical device authentication, and pull-printing.

EPCS Plus – Electronic prescribing of controlled substances with multifactor authentication and support for both mobile and desktop workflows to meet regulatory needs.

**National Access – **Secure access to national healthcare systems by integrating with country-specific credentials, such as NHS Spine smartcards in the UK and the national CPS card in France.

**ID Verification (IDV) – **Add-on for additional identity proofing via document authentication and biometric face matching to support onboarding, EPCS enrollment, and high-risk access events.

How the licensing model works

1. Begin with Core Access
The foundation for authentication, SSO, identity synchronization, and analytics.

2. Add Shared Device Access
Secure access to shared workstations with fast user switching and automatic workstation locking.

3. Add Advanced and Passwordless Access
Strong and modern risk-based authentication for remote access and other advanced workflows.

4. Add other modules as needed
Expand capabilities with Secure Workspace Access for access to secure enterprise browsers and virtual systems, Clinical Workflow Plus (including medical device access), or EPCS Plus (including mobile EPCS).

5. Simplified conversions
For existing customers, Imprivata assists with consolidation of SKUs and contracts, even across mixed entitlement counts and renewal dates.

Benefits of EAM packaging for healthcare

Simplified and predictable
- A clean, intuitive packaging and pricing structure
- Streamlined contracts and licensing terms
- Logical grouping of complementary capabilities

Consistent licensing
- Per-user licensing applied across all modules
- Easily scalable as needs evolve
- Reduced complexity for procurement and renewals

Increased value
- EAM Analytics is included in Core Access
- Pull printing support included in Shared Device Access
- Advanced authenticators (e.g., facial biometrics) are combined with use case specific solutions (e.g., self-service unlock/reset), and risk signaling for adaptive authentication – All included in Advanced and Passwordless Access

- Mobile EPCS is included in EPCS Plus
- Medical Device Access Management included in Clinical Workflows Plus
- Secure browsers support now included in Secure Workspace Access

imprivata®

Imprivata delivers simple and secure access management solutions for healthcare and other mission-critical industries to ensure every second of crucial work is both frictionless and secure. The Imprivata platform of innovative, interoperable access management and privileged access security solutions enables organizations to fully manage and secure all enterprise and third-party identities to facilitate seamless user access, protect against internal and external security threats, and reduce total cost of ownership.

For more information, please contact us at:

Global headquarters USA	**European headquarters**	**Germany**	**Australia**
Waltham, MA	Uxbridge, England	Langenfeld	Melbourne
Phone: +1 877 663 7446	**Phone:** +44 (0) 208 744 6500	**Phone:** +49 (0) 2173 99 385 0	**Phone:** +61 3 8844 5533
www.imprivata.com	www.imprivata.com/uk	www.imprivata.com/de	

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