

# Detect and remediate drug diversion with Drug Diversion Intelligence



The impact of drug diversion may be far more widespread than organizations want to think about: not only can an organization face regulatory implications, but a patient could potentially be harmed and the diverting care provider could potentially impact their own health, too. With all these risks, healthcare organizations need help spotting potential drug diversion cases and mitigating them as quickly as possible.

Imprivata Drug Diversion Intelligence (DDI) helps organizations proactively manage drug diversion to protect their patients, workforce, and organization while satisfying key regulatory requirements for managing controlled substances.

## Features of DDI

**Medication lifecycle auditing with OneRx:** Multiple drug sources can mean multiple drug names, causing confusion during the auditing process. With OneRx, controlled substances are taken from the Automated Dispensing Cabinet, EHR, and other sources, and run through AI and RxNorm systems to create one normalized medication name. The same system can leverage normalized medication names to identify high access to controlled substances at the medication level for users and workflow anomalies for users and patients. This allows users to be able to quickly see what departments are most likely to dispense those medications and improve anomaly detection for drug diversion.

**Monitoring use cases:** DDI brings in EHR, HR, and Automated Dispensing Cabinet data to monitor the administration, waste, removal, preparing, and dispensing of all drugs, including controlled substances, to find signs of potential diversion. AI and machine learning systems learn the normal dispensing habits of departments and

users within an organization as well as best practices for drug dispensing. From there, the system audits the data to detect and alert to suspicious behavior patterns indicative of drug diversion.

**Efficient investigations:** With the automation of log records to identify drug diversion, organizations can quickly respond to risk and launch a full investigation from one location, helping decrease time spent managing this laborious process. The solution's investigation portal allows teams to attach alerts and relevant documents, make notes, and tag users for easy collaboration and remediation documentation.

## Nearly 10%

of registered nurses report past-year prescription drug misuse.

Source: [Journal of Nursing Regulation, 2022](#)

## Imprivata Drug Diversion Monitoring Services: An extension of your team

Imprivata Drug Diversion Monitoring Services extends the power of your team and your data, dramatically improving your organization's ability to identify and remediate drug diversion incidents. By adding the value of specialized regulatory knowledge and expert behavioral and data analytics, Imprivata can deliver the optimal blend of specialized human expertise and technological capabilities to healthcare organizations that are dedicated to delivering safe and compliant patient care.



DDI allows teams to efficiently manage their drug diversion program in one place, proactively alerting them to potential drug diversion instances, and enabling them to conduct full investigations on a single platform. With the power of Imprivata analysts helping along the way, organizations can focus on ensuring patient care is not diminished, decreasing instances of drug diversion, and creating programs to help employees who are at risk of harm due to drug diversion.



Imprivata delivers simple and secure access management solutions for healthcare and other mission-critical industries to ensure every second of crucial work is both frictionless and secure. The Imprivata platform of innovative, interoperable access management and privileged access security solutions enables organizations to fully manage and secure all enterprise and third-party identities to facilitate seamless user access, protect against internal and external security threats, and reduce total cost of ownership.

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