



DATASHEET

Imprivata Secure Workspace Access

Citrix XenDesktop and XenApp



Harness the value of virtual desktops in healthcare

Hospitals are adopting virtual desktops to give their care providers faster, easier, and more flexible access to patient information and clinical applications. For hospitals using Citrix XenApp or XenDesktop to deliver these capabilities, Imprivata Secure Workspace Access provides an easy and proven way to ensure success by streamlining clinicians' virtualized workflows.

Using advanced authentication and single sign-on capabilities, Imprivata Secure Workspace Access enables clinicians to eliminate repetitive manual logins from their daily routines. Imprivata Secure Workspace Access simplifies the clinical authentication process by automatically signing clinicians into their virtual desktops and clinical applications, increasing clinical productivity and enhancing care delivery.

No Click Access to roaming desktops

Citrix XenApp and XenDesktop sessions follow users, maintaining the state of their desktops and applications as users change locations or switch workstations. Imprivata Secure Workspace Access streamlines Citrix XenApp and XenDesktop roaming capabilities by eliminating the need for manual logins. With Imprivata, clinicians just perform a quick badge tap or fingerprint swipe to access their roamed desktop on any device.

Imprivata Secure Workspace Access delivers No Click Access® to Citrix XenApp and XenDesktop virtual desktops. No Click Access enables caregivers to access patient information quickly, without having to repeatedly type usernames or passwords. With faster and easier access, clinicians can spend more time focusing on patients and less time dealing with technology.

Benefits

- No Click Access to Citrix XenApp and XenDesktop virtual environments
- Streamlined clinical workflows with faster, easier access to desktops and applications
- Industry-leading support for zero and thin client devices
- Flexible authentication options, including proximity cards and fingerprint biometrics

Thin and zero client support

Imprivata Secure Workspace Access is the only solution that enables true desktop roaming between thin and zero client devices. Imprivata partners with major thin and zero client vendors, including Dell Wyse, HP, Samsung, and Texas Instruments, to enable support for HDX System-on-a-Chip (SoC) embedded devices. Imprivata Secure Workspace Access offers industry-leading support for zero and thin client devices, giving customers maximum end point device flexibility. With their smaller footprints, thin and zero client devices enable hospitals to make better use of their patient care spaces. Thin and zero clients also lower hospitals' power consumption, reduce support costs, and minimize IT management requirements.

Imprivata Secure Workspace Access offers industry-leading support for thin and zero client devices.

Tested and validated as Citrix Ready

Imprivata Secure Workspace Access has been tested and validated as Citrix Ready. Citrix Ready is the designation Citrix gives to third-party products and services that demonstrate compatibility with the Citrix Application Delivery Infrastructure. For customers, the Citrix Ready designation offers an easy way to identify and learn more about solutions that are recommended by Citrix and are trusted to enhance Citrix offerings.

Key technology differentiators

Some of the technological characteristics of Imprivata Secure Workspace Access that make it the authentication management solution of choice for Citrix XenApp and XenDesktop customers include:

- API-level integration streamlines the authentication process and ensures forward compatibility as new versions of Citrix XenApp and XenDesktop become available
 - Allows policy decisions to be made at runtime, streamlining and tailoring the connection process. For example, XenApp and XenDesktop users can be signed into their virtual desktop while other users are signed into the local desktop.
 - Policy-driven end user workflow optimization delivers the ability to tailor workflows to clinician- or group-specific needs
 - Automatically secures the previous end point when the session roams to a different workstation or device
 - Integrates at the API level to eliminate the need to produce scripts, reducing the burden on IT and ensuring a smooth upgrade process across new versions of XenApp and XenDesktop
- Automated XenApp published desktop application launching from within XenApp or XenDesktop delivered desktops

- Native firmware-level integration with Citrix-based thin and zero client devices
 - Strong authentication support for proximity card workflows, including transaction-level re-authentication and second factors
 - Out-of-the-box configuration for Imprivata Enterprise Access Management workflows across devices from vendors including Dell Wyse, HP, Samsung, and Igel

Strengthen compliance

Imprivata enables hospitals to more effectively safeguard patients' protected health information (PHI) in Citrix XenApp and XenDesktop virtual desktop environments by delivering enhanced security. Capabilities of Imprivata to deliver that security include, but are not limited to, automated password changes and policies which enable the healthcare IT team to define and enforce HIPAA-compliant policies for all activities.

Imprivata enables hospitals to more effectively safeguard patients' PHI in Citrix XenApp and XenDesktop virtual desktop environments.



Imprivata delivers simple and secure access management solutions for healthcare and other mission-critical industries to ensure every second of crucial work is both frictionless and secure. The Imprivata platform of innovative, interoperable access management and privileged access security solutions enables organizations to fully manage and secure all enterprise and third-party identities to facilitate seamless user access, protect against internal and external security threats, and reduce total cost of ownership.

For more information, please contact us at:

Global headquarters USA
Waltham, MA
Phone: +1 877 663 7446
www.imprivata.com

European headquarters
Uxbridge, England
Phone: +44 (0) 208 744 6500
www.imprivata.com/uk

Germany
Langenfeld
Phone: +49 (0) 2173 99 385 0
www.imprivata.com/de

Australia
Melbourne
Phone: +61 3 8844 5533

Copyright © 2026 Imprivata, Inc. All rights reserved. Imprivata is a registered trademark of Imprivata, Inc. in the U.S. and other countries. All other trademarks are the property of their respective owners.