



DATASHEET

Imprivata Enterprise Access Management for public safety

Secure, CJIS-compliant access to mission-critical applications without slowing down first responders



In public safety, every second matters. That's why these agencies require fast, reliable access to mission-critical systems like CAD, RMS, JMS, and mobile data terminals. But CJIS requires strong identity assurance and access controls to ensure only authorized individuals can access criminal justice information - with a looming deadline of October 2027.

Striking the right balance between speed, security, and compliance has become one of the biggest identity challenges public safety agencies face.

Imprivata Enterprise Access Management (EAM) enables secure, frictionless access to legacy and modern applications with single sign-on (SSO) and passwordless multifactor authentication (MFA).

Officers, dispatchers, and agency personnel can quickly and securely access the systems they need across shared workstations, patrol vehicles, laptops, mobile devices, and remote environments, without slowing down the mission.

At-a-glance benefits

- ✓ Faster, frictionless access to critical systems in seconds
- ✓ Stronger security with no passwords and credential sharing
- ✓ CJIS compliance support ahead of 2027 deadline
- ✓ Improved and simplified user experience
- ✓ Reduced IT burden

The public safety challenge

Public safety environments introduce unique identity and access challenges that traditional authentication solutions struggle to address:

- Time-critical access requirements for officers and dispatch personnel
- Shared workstations and mobile devices used across shifts
- Meet CJIS compliance by October 2027 deadline
- Increasing cybersecurity threats targeting government agencies

The solution: A unified access platform for public safety

Imprivata Enterprise Access Management provides a unified platform to deliver secure, frictionless access that works the way public safety teams work. It enables fast access to applications and systems from any device, replacing traditional password workflows with modern identity and authentication capabilities.

The platform combines:

- Single sign-on (SSO)
- Fast user switching
- Multifactor authentication (MFA)
- Advanced and passwordless access
- Secure access for shared workstations, mobile devices, browsers, and virtual desktops
- Comprehensive audit and analytics

Key capabilities



Single sign-on (SSO)

Securely access on-premises, mobile, cloud, and legacy applications after one initial authentication. Eliminate the need to repeatedly type complex passwords with seamless access to critical systems.

- Eliminates repeated logins to improve productivity
- Reduces password fatigue
- Accelerates access to CAD, RMS, and other systems
- Reduces IT support tickets for help with passwords

“We realized that given the critical role police officers play in public safety, the 24/7 nature of their operations, and the looming deadline to comply with CJIS requirements, we had our hands full. We started looking for the best solution provider we could find, and that’s what led us to Imprivata.”

– Ronald Barrett, Director of IT, City of Marietta, GA



Multifactor authentication (MFA)

Ensure strong identity verification and meet the CJIS MFA requirement without disrupting workflows. Use a variety of authentication options to support different user workflows, including:

- Smart cards and badges
- FIDO keys
- Fingerprint and facial biometrics
- One-time passcodes
- PIN or token authentication
- Mobile push



Advanced and passwordless access

Replace passwords with faster, more secure authentication methods and protect against evolving security threats.

- Risk signaling and adaptive access
- Passwordless authentication
- Self-service password reset
- Secure remote access



Shared device access

Enable secure, personalized access on shared devices, like MDTs in patrol cars, dispatch workstations, and shared desktops.

- Fast user switching
- Secure session logout
- Seamless authentication with a simple badge tap



Complete monitoring and analytics

Gain full visibility into system and application access and activity to support security monitoring and quick response to audit inquiries.

- Understand workstation usage and track trends
- Out-of-the-box and custom dashboards
- Set alerts and drill into issues



Imprivata delivers simple and secure access management solutions for healthcare and other mission-critical industries to ensure every second of crucial work is both frictionless and secure. The Imprivata platform of innovative, interoperable access management and privileged access security solutions enables organizations to fully manage and secure all enterprise and third-party identities to facilitate seamless user access, protect against internal and external security threats, and reduce total cost of ownership.

For more information, please contact us at **+1877 663 7446** or visit us online at www.imprivata.com

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