



Imprivata Vendor Privileged Access Management for manufacturing

**Securing vendor access to your manufacturing sites
and environment**

“We wanted to improve our security and how we were managing vendor access, including replacing VPN and TeamViewer usage. We wanted to get a on a platform where we could have the session recordings and keystroke logs, and yet still provide immediate access to our manufacturing production equipment on the plant floor. For us, uptime is just as important as security.”

– **Dan Ward**, IT Security Manager, OldCastle Infrastructure

In today's environment of bad actors targeting manufacturing organizations and their often less-secured OT and IIoT devices, manufacturers need to be able to provide their supporting vendors with secure remote access to equipment and OT systems at their plant locations across the globe. Not only does access need to be secure and provide centralized visibility and control over access, but it needs to do so without negatively impacting time-to-connectivity and therefore system downtime.

Enter Imprivata Vendor Privileged Access Management (formerly SecureLink Enterprise Access), an enterprise-grade remote access platform designed specifically to provide vendors with secure and efficient access to your most critical assets. It ensures each user has minimal, controlled access and provides you with control, visibility, and peace of mind over your third parties' access.

With Imprivata Vendor Privileged Access Management, you can:



Secure vendor access to protect both your IT and OT environments against attack

Granularly control and limit vendors' exposure to your network and to your ICS, PLCs, and SCADA systems, and eliminate the usage of VPNs



Gain complete visibility with a centralized vendor privileged access management (VPAM) platform

Know and report on which individual reps are accessing your network and equipment, when, and exactly what they are doing



Minimize downtime with direct, immediate access

In the event of maintenance, or equipment issues or failures, provide immediate and direct access without compromising on security and visibility, with connectivity support for both standard and custom protocols

For an average Imprivata Vendor Privileged Access Management manufacturing customer, we've seen:

- A **117% ROI** by year three
- A **50% reduction** in downtime of vendor applications
- An **80% reduction** in time spent managing and tracking vendor access



Key product features to standardize and streamline access, maintain security, and minimize downtime:



Manage third-party identities and enforce least-privilege access policies

- Verify employment status and identities through multifactor authentication, and eliminate the usage of generic and shared accounts
- Enable vendor self-registration with automated workflows to reduce the burden of manual account creation
- Define and manage granular permissions to your assets based on least-privileged access



Granularly control access based on Zero Trust network access

- Support vendors' broad connectivity requirements to servers, PLCs, and ICS systems via any TCP or UDP-based protocol
- Minimize infrastructure requirements by granting direct access to OT components at a port-by-port level
- Configure granular access controls for each asset, such as connection notifications, access approvals, time-based access, or repeating access schedules
- Eliminate network-based access; define access at the host and port level so that users can only access what they need and nothing else



Monitor session activity for total visibility and vendor accountability

- Gain context and visibility into access with comprehensive audit logs, including the “who, how, when, why, and what” of each session
- Easily investigate and resolve any incidents with HD video and text-based recordings of session activity
- Facilitate ad-hoc real-time collaboration and support with vendors with desktop sharing capabilities as needed
- Meet internally-mandated and external security standards like NIST, ISO 2700, SOX, and PCI DSS with granular audit trails and documentation of all access



Secure privileged credentials while still enabling streamlined access

- Secure credentials in the native credential vault, or through your integrated PAM solution
- Credential injection ensures vendors never know usernames and passwords, minimizing the risk of stolen credentials or lateral movement within your network



Enable site GMs or regional IT managers to manage local vendors with decentralized approvals

- Allow plant floor managers or regional IT staff to approve vendor access, receive access notifications, and view their local vendor's audit trail
- Allow new vendor account creation requests to be submitted by the onsite supervisor or manager



Faster time to value with everything included that you need to be successful

- Keep your investment simple, with all services, support, implementation, onboarding, and training are included in your license cost
- Use our vendor onboarding services to ensure a smooth adoption, helping to minimize the burden on your team to roll the solution out to your vendors
- Deploy in the Imprivata cloud to get up and running in a matter of days, or in your own environment
- Take advantage of the Nexus; for your vendors who already own Imprivata Customer Privileged Access Management (formerly SecureLink Customer Connect), shift the management of individual rep accounts to the vendor, while retaining full control over when and what a vendor has access to within your environment

Third-party access to your manufacturing sites poses one of the greatest security risks to your organization. Mitigate these risks with the market-leading vendor privileged remote access platform designed to fully secure third-party access to your critical systems, data, and IT/OT network.

To learn more about Imprivata Vendor Privileged Access Management and see it in action, [contact our team](#).



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
or visit us online at www.imprivata.com

Copyright © 2024 Imprivata, Inc. All rights reserved. Imprivata is a registered trademark of Imprivata, Inc. in the U.S. and other countries. All other trademarks are the property of their respective owners.