



5 Questions to ask about a potential CJIS partner

The right CJIS partner should help you do more than address one requirement. They should help you...

- Simplify** compliance
- Support** frontline workers
- Stay ready** as needs evolve

CJIS compliance is ongoing. As your agency evaluates solutions, it's important to ask whether a provider can support the full reality of your environment, including users, devices, applications, third parties, and evolving requirements.

In other words, you need someone who's going to be with you for your entire CJIS journey.

As you evaluate options, asking yourself these five questions can help you distinguish between one-time, one-off solutions and your long-term CJIS compliance partner.

- 1 Can they deliver a holistic platform that supports identity, access, monitoring, and detection across the entire CJIS journey, not just a single control area?**
Baseline compliance is only the beginning. You have to consider how much of the CJIS journey they can help you solve for.
- 2 Do they understand the realities of agencies like yours, including shared environments, legacy systems, and third-party access?**
Consider their experience helping other organizations with their access management challenges.
- 3 During your initial meeting, are they genuinely trying to understand your problems or racing to make a sale?**
You'll want to partner with someone who takes the time to understand your environment and requirements first. They should be asking you questions about your problems and what really keeps you up at night, versus pushing a solution right from the start.
- 4 Will they guide you through implementation in a way that aligns with real workflows and long-term compliance needs?**
The key word here? *Guide*. You want an expert who can work with you through the process.
- 5 How well established is the company?**
How long have they been in business, and what is their track record? Do they have success with public safety and justice agencies or other critical sectors where protecting sensitive information is paramount?

BONUS QUESTION

- 6 Are they committed beyond deployment, helping you adapt as CJIS requirements, risks, and operational needs evolve, while balancing security with efficiency?**
CJIS compliance is ever-evolving. You want someone who's going to build a strong partnership with you, post-implementation, as your needs change.

What to look for in a true CJIS partner

Seek a partner that combines CJIS-focused expertise with a platform approach that supports multifactor authentication, shared device and MDT access, single sign-on, legacy application support, audit visibility, and simpler administration over time.

[Explore a simpler path to CJIS compliance.](#)