



Imprivata Product Roadmap: Recent Releases and Upcoming Innovation

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A Note Regarding Forward-Looking Statements

The following includes statements regarding planned or future development efforts for our existing or new products or services. These statements are not intended to be a promise or guarantee of future availability of products, services, or features and are not intended to indicate when or how particular features will be priced or packaged. These planned and future development efforts are based on factors known to us at the time of publication and may change without notice. Purchasing decisions should not be made based on reliance on these statements. We assume no obligation to update these forward-looking statements.”

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Simple and Secure Access Management Platform

Every Complex Workflow, Any User, Any Shared Device

Mobile Access Management (iOS and Android)

Simple and secure access to shared mobile devices and applications that creates personalized user experiences and optimizes workflows



Enterprise Access Management



Privileged Access Security

Privileged Access Management
Enterprise credential vaulting and session management of privileged users and activities

Vendor Privileged Access Management

Secure and connect inbound remote access to critical assets



Access Compliance

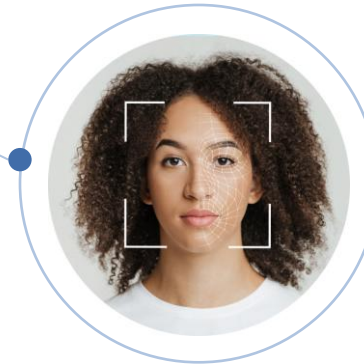
Patient Privacy Intelligence
Patient privacy monitoring that detects and creates alerts for suspicious behavior

Drug Diversion Intelligence
Proactive drug anomaly detection to protect patients and staff



Patient Access Management

Touchless face recognition integrated with leading EHR systems. Accurately identify patients and match them to their correct medical records to reduce denied claims, increase patient safety, and minimize duplicate records



Enterprise Access Management

Overview

Imprivata Enterprise Access Management (EAM) offers SSO and user authentication to enable fast, secure access to the devices, applications, and workflows that clinicians and frontline workers need to care for patients and boost productivity. Capabilities include:

- **SSO into legacy and standards-based applications**
- **Badge-tap access to shared workstations, connected medical devices, and virtual desktops**
- **Re-authentication for in-app workflows**
- **Fast user switching on shared workstations**
- **Complete EPCS compliance**
- **Flexible authentication methods**
- **Comprehensive access workflow analytics**

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RECENTLY RELEASED

Risk-based Authentication for desktop access, self-service password reset, Web SSO and other workflows (April 2026)

Continuously assess user behavior, context, and location to apply stronger authentication only when risk is elevated - reducing friction for trusted users while helping prevent account takeover and support zero-trust compliance.

VPN-less remote access (April 2026)

Enable access for remote users by replacing the need for traditional VPN connections. Offers enhanced security with fine-grained role-based access control.

Support for Microsoft Authenticator App within EPCS solution (April 2026)

Enables the use of the Microsoft Authenticator app as a TOTP app for EPCS by allowing users to manually type in the Authenticator token code.

Passwordless, agentless EPCS with face authentication (Jan. 2026)

EPCS users can now use face recognition for passwordless EPCS MFA on their desktop or laptop, ensuring convenient, fast, and secure authentication.

MFA for access to offline computers (Jan. 2026)

Provides secure multifactor authentication (MFA) with Imprivata ID on offline devices - supporting remote and frontline users, such as traveling healthcare professionals or police officers, in critical situations without internet access.

Web SSO and remote access support for face authentication (Jan. 2026)

Provides support for face recognition to authenticate into web applications. Support for face recognition as an authentication modality for remote access with VPN integration.

Imprivata Analytics for EAM

New insights on Epic login performance (Mar. 2026) and unusual workstation usage (Dec. 2025); AI summaries for alerts (Dec. 2025).

COMING INNOVATION

Service desk caller identity verification

Will verify user identity with a scanned government ID that's automatically validated and matched - reducing social engineering risk and account takeover while lowering help desk costs.

Identity verification for self-service password reset (SSPR)

Will enable users who can't complete standard SSPR to securely reset passwords using built-in, NIST IAL2-compliant identity verification (ID + biometrics) via OIDC flow - reducing helpdesk reliance while improving recovery speed and security.

TPM as an authentication factor for Web SSO and Remote Access

Users will be able to authenticate to protected application resources with a trusted platform module (TPM), plus another factor if MFA is required.

VPN-less application access

Will enable users to securely access required internal applications without a VPN by automatically connecting them to only the apps they need at login. This reduces user friction, enforces least-privilege access by group, and improves security and auditability.

Risk-based Authentication for VPN-less remote access

Will enable adaptive authentication for VPN-less access by evaluating real user risk (e.g., network context). This ensures low-risk users get seamless access while high-risk users are appropriately challenged, improving security without adding friction.

Appliance hosted in AWS and Google Cloud

Will enable hosting Imprivata appliances on AWS and Google Compute Engine for enhanced selection and adaptability in infrastructure options.

Streamlined workflows for national access in England and France

Will provide native SSO for applications integrated with national healthcare platforms - NHS Care Identity Service 2 (CIS2) in England and Pro Santé Connect in France - for simplified access and streamlined clinical workflows.

Imprivata Analytics for EAM

Will provide expanded EAM reporting, as well as Identity Threat Detection and Response data integration to enrich insights. Deeper visibility into active module and feature usage to drive adoption and optimize licensing.

Mobile Access Management

Overview

Imprivata Mobile Access Management is a comprehensive, end-to-end mobility solution that helps organizations optimize their use of shared iOS and Android devices by delivering

- **Secure device checkout**
- **Simple access to mobile applications**
- **Personalized device experiences**
- **Visibility into device status and assignment**
- **Automated device management workflows**

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RECENTLY RELEASED

Epic Rover witness authorization using facial recognition (June 2026)

Epic Rover users can perform a "witness" or "dual sign" workflow by authenticating using a second user with facial biometrics.

Support Apple return to service workflows for iOS devices (June 2026)

Imprivata MAM will support Apple Return to Service, enabling rapid device wipes and reprovisioning so users can quickly get the right setup and apps, especially valuable for apps that don't yet support logout.

Support for EAM automatic badge reader (June 2026)

Ability to configure EAM badge readers automatically when connected to a MAM launchpad.

Spanish language support (June 2026)

MAM will be able to support Spanish language use.

Passwordless authentication to mobile apps supporting OIDC (March 2026)

Login to apps like Epic Rover using facial biometrics for passwordless multi-factor authentication through the Locker App.

Improved visibility of device status for department managers (March 2026)

Device management application to provide direct views into device check out status in real-time including who has been assigned each device and where it's been returned.

Personalized lock screen enhancements (March 2026)

Displays helpful information like return location and time remaining before device becomes overdue.

Imprivata Analytics for MAM

Streamlined notifier for policy violations (June 2026); AI summaries for alerts (March 2026); expanded library with new alerts for device issues and excessive checkout activity (September 2025).

COMING INNOVATION

Launchpad support for ICS Auto-Pairing without Configurator

MAM Launchpads will automatically configure the GroundControl supervision identity private key to be accessible by Apple Configurator on macOS launchpads.

Launch apps automatically after check-out

Locker will support automatically launching a third-party app after check-out is completed.

Grab and Go Device support

Allows users to Check-in and Check-out devices without requiring connectivity to a SmartHub.

Support for FIDO Badges

MAM will support authenticating to a device using a FIDO Badge.

Display Launchpad UI in MAM console

Provides MAM Admins with a live view of what the user is seeing when using the SmartHub Display Base.

Support unique thresholds for lost and overdue devices

More granularly remediate lost and overdue devices with unique thresholds to trigger automation workflows.

Limit checkout by device type

Ability to limit the number of devices that can be checked out by one user during their shift based on the device type.

SAML group mapping

MAM console users can be assigned a role based on existing directory group membership.

MAM Launchpad support for EAM failover

Support to cache high availability information from the EAM server list the first time the MAM Launchpad connects to EAM.

Log collection and Organization enhancements

Allows admins to remotely trigger log file collection to send directly to their console for organization and viewing.

Imprivata Analytics for MAM

Enhanced reporting with a redesigned report builder and advanced charting.

Mobile Device Access

Overview

Imprivata Mobile Device Access delivers on the promise of uncompromised security and efficiency by removing barriers to access share shared Android devices with

- **Secure, personalized access to Android devices**
- **Single sign-on for mobile applications**
- **Fast user switching with badge-tap on the device**

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RECENTLY RELEASED

Device management dashboard (June 2026)

MDA will have a web-based asset management page to view device information and reporting.

Support OIDC login to Epic Rover (June 2026)

Ability to support OIDC login to Epic Rover for a passwordless experience.

Integrate with Zebra Identity Guardian (June 2026)

MDA now integrates with Zebra Identity Guardian for support of facial biometrics and SSO.

Epic Server side log out (March 2026)

MDA will log out of the Epic Server after user returns the device.

Support for user to enter SIM card PIN (March 2026)

Ability for users to authenticate with their SIM card PIN.

Support for FIDO Badges (December 2025)

MDA will support authenticating to a device using a FIDO Badge.

Support for Emergency Dialers (December 2025)

Staff can initiate emergency calls even when mobile devices are locked.

Passwordless device check out (September 2025)

Customers can use facial biometrics for passwordless multifactor authentication when assigning out a device.

Passwordless device unlock (September 2025)

Customers can unlock an assigned device with facial biometrics.

Support AD Password Update (September 2025)

Consistent password update experience across desktops and mobile devices.

Auto Launch an app(s) at device log-in (June 2025)

Configure an app, or multiple apps, to launch automatically after a user first authenticates to a device.

Understand application usage with enhanced analytics (June 2025)

Customers can report on user authentications to applications.

COMING INNOVATION

Epic Rover witness authorization using facial recognition

Epic Rover users can perform a "witness" workflow by authenticating a second user with facial biometrics.

Lock screen branding & wallpaper

Support for users to apply branded lock screens and wallpapers across devices.

Credential learning through autofill

User credentials can be stored to automatically enter at next log in.

Support for Desfire

MDA will support authentication for organizations using Desfire badges.

Capture and report battery health

Ability to capture battery level and battery health data from enrolled mobile devices compiled into a report for administrators.

Norwegian language support

MDA will be able to support Norwegian language use.

Locationality for MDA devices

Visibility into the last known location for MDA devices.

Device management dashboard for department manager

MDA dashboard view for a department manager to help drive accountability and manage devices for their unit.

Patient Access

Overview

A face recognition solution designed with privacy at its core to help healthcare organizations eliminate patient misidentification—one of the root causes of denied claims and medical errors. By accurately linking patients to the correct medical record with just a single photo, the solution empowers providers to deliver efficient, error-free care and significantly reduce administrative burdens.

- **Address misidentification to reduce denied claims**
- **Enhance patient safety and experience**
- **Reduce friction at registration**
- **Flexible hardware**
- **Seamless Epic Integration**

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RECENTLY RELEASED

ID Verification for MyChart Account Recovery (June 2026)

Enables patients to complete identity proofing for MyChart account recovery, allowing healthcare organizations to reduce IT Help Desk workload.

Single Photo Identify to Enroll Workflow (April 2026)

Streamlines unscheduled workflows by enabling a single photo to be used for both patient identification and enrollment. This reduces duplicate steps, improves registrar efficiency, and creates a faster, more seamless patient check-in.

Streamlined Re-Enrollment (February 2026)

Registrars can now overwrite an existing facial enrollment within their normal workflow when authentication fails or a patient's appearance has changed.

Simplified Photo Capture Experience (February 2026)

Streamlines the photo capture experience for registrars by replacing numeric scoring with a simple pass/fail (green/red) indicator.

Magic Enrollment Enhancements (January 2026)

In addition to leveraging existing Epic photos for Magic Enrollment, registrars will now receive a notification at the first patient touchpoint when enrollment was completed using an existing Epic photo.

Display Customer Logo in Patient Facing Workflows (January 2026)

Allows healthcare organizations to display their logo across patient-facing workflows, including enrollment, account creation, and account recovery.

Multi-Appointment Workflow (December 2025)

Verifies the patient's identity once during initial check-in, enabling automatic face authentication for all same-day appointments.

Self-enrollment from Epic Welcome Kiosk (December 2025)

This feature allows patients to complete identity proofing and self-enroll in Imprivata Patient Access from Epic Welcome Kiosks.

Self-Service MyChart Account Creation (November 2025)

Enables patients to complete self-service identity verification to obtain MyChart credentials and enroll in Patient Access for seamless authentication.

COMING INNOVATION

Improve Customer Reporting with EHR + IPA Data

Provides deeper insight into Patient Access performance by combining EHR eligibility data with IPA activity metrics. Customers can easily track adoption, authentication rates, and growth opportunities with clear comparisons, trends, and actionable analytics—all in one place.

Support for multiple patient identifiers (ECC)

Supports both enterprise and local MRNs for Epic Community Connect environments, ensuring registrars see familiar identifiers while maintaining enterprise-wide continuity. This improves usability, reporting, and visibility across multi-site organizations.

Site-Based Data Access & Permissions (ECC)

Enables service area-based data filtering for Epic Community Connect (ECC) environments, ensuring users only see patient data and reports relevant to their specific site. This improves data privacy, operational clarity, and scalability across multi-site organizations.

Automatic Photo Refresh

Maintains accurate patient biometrics by automatically prompting photo updates every two years to reflect changes in appearance.

Epic Service Desk Workflow

Deliver a native Epic workflow that enables remote patient verification for call center teams using biometrics and identity proofing, providing trusted verification results to support registration, account recovery, and patient service interactions.

Patient Privacy Intelligence

Overview

Imprivata Patient Privacy Intelligence (PPI) helps protect patient privacy and deliver actionable insights for investigations, documentation, and reporting of privacy breaches. Equipped with artificial intelligence (AI), machine learning, and behavioral analytics, PPI provides healthcare organizations with the tools they need to comply with confidence, protect patient data, and prevent violations

- Proactive & reactive auditing
- Robust reporting
- Efficient investigations

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RECENTLY RELEASED

First-Time Policy Offender Workflow (June 2026)

Automatically notify, track, and resolve first-time policy violations with configurable email alerts, acknowledgment steps, and automated alert closure, helping to scale enforcement and deter future violations.

Report Results – Details & Access Reports (June 2026)

Updated report results screens for Detailed and Access report types to improve performance and expand functionality.

Report Portfolios (February 2026)

Create predefined groups of audit reports to run and export results asynchronously.

VIP / Watchlist (January 2026)

Create user and patient lists to flag VIP patients or suspicious users for more targeted monitoring in dashboards and reports.

Access Alerts – Investigate (September 2025)

Adds the ability to generate investigations from alerts based on PPI data.

Product-Level Data Segregation (August 2025)

New functionality to assign Access Intelligence products (PPI, DDI, etc.) to end users, reports, alerts, and investigations to limit user access to objects owned by other products.

Updated User and Group Administration (August 2025)

Enhanced admin screens for User and Group provisioning and management with added functionality to guide role provisioning.

Expanded Use of Alert Limits (June 2025)

Enforced Policies built from Access Reports can now be set to generate a max number of alerts per policy run, based on AIR score. PPI will automatically close lower risk alerts, which can be reviewed if needed.

COMING INNOVATION

Unified Patient Privacy Intelligence Model

Optimize risk identification, advancing anomalous workflow model and establishing a foundation for UEBA model expansion.

Advanced Charting

New chart visualization options and enhanced configurability to support more tailored dashboard and reporting experiences.

Flexible Investigation Layouts

Customizable layouts to support a variety of investigation workflows, multiple products, and international regulations.

Redesigned Report Builder

Modernized report creation experience to simplify building governance and compliance reports.

Agentic AI Alert Summaries

Kickstart investigations with agentic AI that delivers concise, evidence-based alert summaries and recommended next steps.

ITDR Integration

Integrate Identity Threat Detection and Response (ITDR) risk data into AIP to expand reporting and enrich identity insights.

Drug Diversion Intelligence

Overview

Imprivata Drug Diversion Intelligence (DDI) helps organizations manage drug diversion to protect their patients, workforce, and organization while satisfying key regulatory requirements for managing controlled substances.

- Medication lifecycle auditing
- Use Case Monitoring
- Investigation management

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VIP / Watchlist (January 2026)

Create user and patient lists to flag VIP patients or suspicious users for more targeted monitoring in dashboards and reports.

High Risk User Monitoring (December 2025)

Leveraging One ID technology and our UEBA anomaly detection, monitor high-risk users, drill into access details, and quickly open investigations.

Product-Level Data Segregation (August 2025)

New functionality to assign Access Intelligence products (PPI, DDI, etc.) to end users, reports, alerts, and investigations to limit user access to objects owned by other products.

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Privileged Access

Vendor Privileged Access Management | Customer Privileged Access Management | Privileged Access Management

Overview

Imprivata's Privileged Access suite enables organizations to holistically and seamlessly manage and secure all privileged access – whether remote access from vendors, internal users, or outbound to customers.

- Comprehensive, enterprise-grade remote access
- Third-party identity management & onboarding
- Credential management
- Session monitoring
- Least privilege
- Privileged account management

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RECENTLY RELEASED

Just-In-Time Access (June 2026)

Grant time-limited elevated access only when needed through an approval-based workflow. Automatically provision and revoke privileges to enforce least privilege, reduce risk exposure, and support compliance.

Facial Authentication (May 2026)

Add a facial biometric option to MFA, giving locally authenticated users a fast, secure, and convenient way to verify identity.

Agentic Identity Management (April 2026)

Manage AI and agentic identities with the same controls, governance, and visibility as human users—within the Privileged Access platform.

Risk-Based Authentication (March 2026)

Apply step-up authentication to Privileged Access logins based on each user's real-time risk profile, strengthening security without adding unnecessary friction.

Endpoint & Account Discovery (December 2025, March 2026)

Automatically discover endpoints and privileged accounts through scheduled scans, simplifying onboarding into Privileged Access.

Secret Unlock & Check-Out (August, December 2025; March 2026)

Enable controlled access to credentials with approval-based unlock and check-out. Enforce time-limited access and automatically rotate passwords after use to maintain security.

HTML5 Client & Audit Playback (September 2025)

Access RDP and SSH sessions and replay audits directly in the browser with high performance—no installs or external tools required.

Device Posture Check Configuration (September 2025)

Enforce device security requirements (e.g., antivirus, updates, UAC) with enhanced administrative controls to ensure only compliant devices gain access.

NIST Requirements in Best Practices Checklist (August 2025)

Align with NIST 800-53 and 800-63 by incorporating their requirements into the built-in best practices checklist.

COMING INNOVATION

Risk-Based Authentication for Connections

Apply step-up authentication to Privileged Access sessions based on real-time risk, with the ability to revoke access mid-session if risk exceeds defined thresholds.

Break Glass

Maintain secure, emergency access to vaulted credentials when the Privileged Access platform is unavailable.

New CPAM User Interface

Experience a modern UI with streamlined workflows that improve navigation and make critical information easier to access within Customer Privileged Access Management (CPAM).

Personal Vault

Allow users to securely store and manage personal credentials within an enterprise-grade vault.

ID Verification

Request ID verification from third-party users as a part of step-up, risk-based authentication to strengthen security.

MCP Gateway

Control AI agent access to MCPs and their associated tools with delegated authentication, credential injection and audit.

