

Imprivata Confirm ID for EPCS

Institutional identity proofing and credential enrollment services

Introduction

Imprivata Confirm ID™ for EPCS is a comprehensive solution to help you meet the DEA requirements for electronic prescribing of controlled substances (EPCS) while ensuring a fast, efficient workflow for your providers.

The DEA requirements for EPCS are fairly stringent, in part to meet the DEA's goal of ensuring that non-DEA registrants did not gain access to electronic prescription applications and to ensure that a prescription record cannot not be repudiated. To help meet these objectives, one of the DEA requirements for EPCS is that providers must complete an identity proofing process before they can prescribe controlled substances electronically.

The DEA requires that all providers who will be authorized for EPCS must undergo identity proofing — including those providers who are already credentialed at your organization and who are prescribing controlled substances today. This identity proofing process is typically managed by the credentialing department, and must be conducted in-person.

The in-person requirement has the potential to create a burden for your credentialing office, especially if your providers are geographically dispersed. Often, those credentialing officers charged with conducting the ID proofing must go out to the providers (vs. providers coming into the central office).

Imprivata Professional Services provides your organization with an effective way to address this challenge by delivering an efficient, smooth, and DEA compliant identity proofing process. This will accelerate implementation and improve user experience. Imprivata Professional Services extends your in-house credentialing resources with a seasoned team of healthcare IT services professionals dedicated to the success of your Imprivata Confirm ID project.

Identity proofing service

The identity proofing services offering is designed for those customers using the institutional identity proofing model for EPCS. The service includes in-person identity proofing to comply with DEA requirements as well as supervised enrollment of the authentication credentials your providers will use for EPCS (i.e., Hands Free Authentication, fingerprint biometrics, push token, etc.). Basic product training will also be performed individually with end users onsite at your location(s).

Working closely with your credentialing department, Imprivata Professional Services will define the specific policies, processes, and scope of the identity proofing service to be performed to ensure that you complete the identity proofing requirement for EPCS in an efficient and compliant manner.