

Fingerprint reader care guide

Imprivata fingerprint devices this document supports:

HDW-IMP-1C

The HDW—IMP-1C, a DEA compliant, FIPS 201 fingerprint biometric device.



NOTE: To minimize the spread of germs, and following CDC best practices, users should wash their hands before and after using the fingerprint reader. It is also recommended to provide hand sanitizer for users to apply immediately after using the fingerprint reader.

Taking care of your fingerprint reader

The fingerprint sensor, while tolerant of residues left, performs optimally when kept clean!

The glass and silicon surfaces of Imprivata fingerprint readers can be cleaned using the same optical cleaning products used to clean eyeglasses or cell phone glass surfaces. These optical cleaning products include lens tissues, microfiber cloths, and cleaning solutions designed to remove residue or debris from optical components without the risk of damaging the surface.

The Environmental Protection Agency has published a list of antimicrobial products for use against the Novel Coronavirus SARS-CoV-2 which causes COVID-19, [which can be found on the EPA's website](#).

One of the items on this list is Clorox® Disinfecting Wipes. These wipes were specifically tested with our silicone pads and found to be safe. They do not degrade the silicone, nor do they affect the image quality when used correctly. They can be used as often as needed.

The following alternatives can be substituted to clean your Imprivata fingerprint reader:

- Use Ethanol or Isopropanol in a concentration of up to 70%. Common glass cleaner solutions such as Windex® can also be used.
- Apply the liquid to a soft lint-free material (same as used to clean eyeglasses or camera lenses) or to a cotton swab and gently wipe the capture area.
- If necessary, gently dab the fingerprint sensor (do not wipe) with a soft cloth (not paper) dampened with a mild ammonia-based glass cleaner to remove any milky haze.

Never do the following:

- DO NOT pour glass cleaner directly on the reader window
- DO NOT submerge the sensor in liquid
- DO NOT rub the fingerprint capture area with any abrasive material, including paper