Palm scanner care guide

Taking care of your palm scanner
The palm scanner, while tolerant of residues, performs optimally when kept clean!

Carefully follow the recommendations below to ensure optimal use.

Procedures for cleaning
Cleaning instructions

1. Allow the patient to see you clean the scanner
2. Use alcohol wipes on any part of scanner
   - Note: Do not use CaviWipes™ (due to composition of the cleaner)
3. Use a microfiber towel to clean the sensor glass
4. Do not use liquids to clean the sensor glass
5. Do not take the scanner apart. Notify Support if it is not functioning properly
6. Clean the plastic scanner housing of the scanner whenever you clean the other non-critical health care equipment in your area
7. Use of a 1:10 bleach solution is acceptable on the plastic housing only, though it may accelerate wear on the Imprivata logo